Cabin Safety Subject Index

This document is prepared as part of the FAA Flight Standards Cabin Safety Inspector Program. For additional information about this document or the program contact:

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The Cabin Safety Subject Index (CSSI) is a reference guide to Federal Regulations, FAA Orders, Advisory Circulars, Information for Operators (InFO), Safety Alerts for Operators (SAFO), legal interpretations, and other FAA related content related to cabin safety.

Getting around within the CSSI
The CSSI structure is arranged in alphabetical order by subject, and the document has direct links to the subject matter, as well as links within the document for ease of navigation.

The Table of Contents contains a hyperlinked list of all subjects covered within the CSSI.

- Clicking the topic brings you to the desired subject.
- Clicking the subject brings you back to the Table of Contents.
- Next to some subjects you will see *(also see xxxxxxxx)*. These are related subjects. Click on the “also see” subject and it will bring you directly to that subject.
- Clicking on hyperlinked content will bring you directly to the desired content.
- Abbreviations & Main Directories brings you to the top level directory of content.

Cross-reference
At the end of 8900.1 references, there is a superscript number (e.g. 8900.1: Service of Alcoholic Beverages # 3-3546. 15). This number corresponds to the list toward the end of the document, 8900.1 Cross Reference. In the event the link does not work, the cross reference number tells you what Volume, Chapter, and Section the content comes from so it can be located.

Where do I find?
At the end of the CSSI is a section called “Where do I find...” which is directory of questions with links to related material to answer the question. The questions have been organized and grouped into broad category subjects for ease of reference. Please note “Where do I find...” links connect within the CSSI, not to the document itself, as there may be additional information related to your question found within the searched section.

Please note:
There is a section towards the end of the CSSI called “Additional FAA, government Agencies, and Industry Resources.”

*The FAA does not endorse or recommend any of the non-FAA businesses or products listed within this section.*

The only purpose of providing this information is for operators to be able to acquire technical data/images as needed from these sources, and to for operators to be aware of the existence of such products.

Subscribe to updates
If you would like to receive updates to the Cabin Safety Subject Index whenever it's revised, click here: *I want to subscribe and receive updates*. This is a free service. You will receive an automated response acknowledging your request.

You may unsubscribe at any time.
Welcome to Revision 30 of the Cabin Safety Subject Index. Broken hyperlinks are corrected and there is some new content in this revision; including:

- **Important Medical Certification Contact Information**
  [https://www.faa.gov/other_visit/aviation_industry/designees_delegations/designee_types/ame/amcs/phonenumbers/](https://www.faa.gov/other_visit/aviation_industry/designees_delegations/designee_types/ame/amcs/phonenumbers/) (You can call and ask if the medication you are prescribed/take is safe to use when you fly.)

- New DOT Final Rule regarding the carriage of musical instruments as carry-on baggage or checked baggage on commercial passenger flights operated by air carriers.

- SAFO 15003: Fire Risk of Electronic Cigarettes (e-cigarettes) in Checked Baggage.

- Airline certificate information. (database of certificate holders inside and outside the United States, parts 91, 125, 135, 135/121, and 121, based upon state) Found in [FAA Resources](#).

- Switlik life vest company.

- Cabin Safety workshops (go to page 105 of 115).

- New questions added to **Where do I find...**

**Inside “Where do I find...”**
Towards the end of the CSSI is a section called “**Where do I find...**” which is directory of questions with links to related material to answer the question. The questions have been organized and grouped into broad category subjects for ease of reference.

At the end of “Where do I find...” are **active, but not presently published FSAT’s** embedded in this document. Two FSATs are related to individuals with disabilities. The other is FSAT 97-06 Passenger Information on Beechcraft 1900’s and Other Similar Airplanes. These documents should be released again in the future, to be found in FSIMS and accessible via hyperlink from the CSSI once released.

Also, there is a regionally issued legal interpretation about fitness of pass riders occupying a flight attendant jumpseat. It cannot be found online at the legal interpretation website, thus embedded in the document itself.

**Identifying new content**
All new content has a change bar located on the left side. As each revision is issued, only the change bars applicable to that revision will be present.

**Looking for something and can’t find it?**
Do you have any questions or suggestions related to information difficult to find in the Cabin Safety Subject Index? Please send an [email](mailto:) and your question/suggestion may be included in a subsequent revision of the CSSI.
The FAA issues a variety of documents in addition to Order 8900.1. The following describes the intent of each type of document.

**Safety Alert for Operators (SAFO)**

A Safety Alert for Operators (SAFO) is an information tool that alerts, educates, and makes recommendations to the aviation community. This community includes air carrier certificate holders, fractional ownership program managers, and 14 CFR Part 142 training centers.

Each SAFO contains important safety information and may contain recommended actions. SAFO content should be especially valuable to air carriers in meeting their statutory duty to provide service with the highest possible degree of safety in the public interest. The information and recommendations in a SAFO are often time critical.

**Information for Operators (InFO)**

Much like a Safety Alert for Operators (SAFO), which contains critical safety information, an InFO message contains valuable information for operators that should help them meet administrative requirements or certain regulatory requirements with relatively low urgency or impact on safety. InFOs contain information or a combination of information and recommended action to be taken by the respective operators identified in each individual InFO.

**Advisory Circular – (AC)**

An Advisory Circular is information that the FAA wants to get out to the aviation community. ACs are used for information only, unless cited as a requirement in an Airworthiness Directive, which then requires compliance with the AC. The FAA’s website www.faa.gov has a complete list of all current Advisory Circulars. They provide information about regulations and operations.

**Airworthiness Directives (ADs)**

Airworthiness Directives are legally enforceable regulations issued by the FAA in accordance with 14 CFR part 39 to correct an unsafe condition in a product. Part 39 defines a product as an aircraft, engine, propeller, or appliance.

**Special Airworthiness Information Bulletins (SAIB)**

A Special Airworthiness Information Bulletin (SAIB) is an information tool that alerts, educates, and makes recommendations to the aviation community. SAIBs contain non-regulatory information and guidance that does not meet the criteria for an Airworthiness Directive (AD). Guidance on when to use an SAIB, and how to develop and issue an SAIB is provided in Order 8110.100A.

To locate, view, and download individual bulletins, search the SAIB database in the FAA Regulatory and Guidance Library.

**Aviation Maintenance Alerts**

Aviation Maintenance Alerts provides a way to share information on aviation service experiences. This leads to improved aeronautical product durability, reliability, and safety. We use information sent to us by people who operate and maintain civil aeronautical products to prepare the Alerts.

**Notice to Airmen (NOTAM)**

A Notice To Airmen or NOTAM is a notice containing information (not known sufficiently in advance to publicize by other means) concerning the establishment, condition, or change in any component (facility, service, or procedure of , or hazard in the National Airspace System) the timely knowledge of which is essential to personnel concerned with flight operations.
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**Cross Reference Index**
Abbreviations & Main Directories

14 CFR - Title 14 of the Code of Federal Regulations (Aeronautics and Space)
49 CFR - Title 49 of the Code of Federal Regulations (Transportation)
ACOB - Air Carrier Operations Bulletin
AC - Advisory Circulars (Cabin Safety) Advisory Circulars (Main via RGL) Advisory Circulars (All)
AD - Airworthiness Directives
ATOS - ATOS Data Collection Tools
CAMI - Civil Aerospace Medical Institute
FAA - AM - FAA Office of Aviation Medicine Reports
FAA Registry - N-Number Inquiry
FAR - Federal Aviation Regulations & Regulation Exemption Search & Regulation Exemptions on RGL
FSIMS - Flight Standards Information Management System
INFO - Information For Operators
MMEL - Master Minimum Equipment List
MMEL Policy Letters FSIMS MMEL Policy Letters
NPRM - Notices of Proposed Rulemaking; NPRM (1947 - 2010) FAA access only.
RGL - Regulatory Guidance Library and Regulatory Guidance Library (CFR Final Rules)
SAFO - Safety Alerts For Operators
SSI - Sensitive Security Information (Protection of – Part 15) (Protection of – Part 1520)
STC - Supplemental Type Certificate or Supplemental Type Certificate on RGL
TCDS - Type Certificate Data Sheets
TSO - Technical Standard Order or TSO’s on faa.gov or Cabin Safety Technical Standard Orders
USC - United States Code (Titles)
Special Studies - Historical NTSB files in PDF via Embry Riddle Jack R. Hunt Library
NTSB Reports - Access to various NTSB reports, some related to Cabin Safety
System Safety - FAA System Safety Handbook
DOT Industry Letters - Guidance Regarding Aviation Rules and Statute
ADMISSION TO FLIGHT DECK *(also see cockpit, pilots)*

**14 CFR 121.542, 135.100:** Flight crewmember duties (sterile cockpit).

**14 CFR 121.547, 125.315:** Admission to flight deck (persons who may be admitted to flight deck).

**14 CFR 121.548, 125.317, 135.75:** Aviation safety inspector’s credentials: Admission to pilot’s compartment: Forward observer’s seat.

**14 CFR 135.76:** DOD Commercial Air Carrier Evaluator’s Credentials: Admission to pilots compartment: Forward observer’s seat.

**14 CFR 121.548a:** DOD Commercial Air Carrier Evaluator’s Credential.

**14 CFR 121.550:** Secret Service Agents: Admission to flight deck.

**14 CFR 121.582:** Means to discreetly notify a flightcrew.

**14 CFR 121.584:** Requirement to view the area outside the flightdeck door.

**14 CFR 121.587:** Closing and locking of flight crew compartment door.

**14 CFR 135.113:** Passenger occupancy of pilot seat.

**8900.1:** Procedures for Opening, Closing, and Locking of Flightcrew Compartment Doors # 3-3491. ¹³

**8900.1:** Procedures for Opening, Closing, and Locking of Flight Deck Doors #3-47. ⁵¹

**8900.1:** Admission to Flight Deck - General #3-41. ⁵¹

**8900.1:** Admission to Flight Deck – All-Cargo-Carrying Operations #3-44. ⁵¹

**8900.1:** Verification of Personnel for Access to the Flight Deck. #3-46. ⁵¹

**8900.1:** Access to Flight Deck for IOSA Audits #3-48. ⁵¹

ADVANCED QUALIFICATION PROGRAM

**14 CFR 121.901:** Purpose and eligibility.

**14 CFR 121.903:** General requirements for Advanced Qualification Programs.

**14 CFR 121.905:** Confidential commercial information.

**14 CFR 121.907:** Definitions.

**14 CFR 121.909:** Approval of Advanced Qualification Program.

**14 CFR 121.911:** Indoctrination curriculum.
14 CFR 121.913: Qualification curriculum.

14 CFR 121.915: Continuing qualification curriculum.

14 CFR 121.917: Other requirements.

14 CFR 121.919: Certification.

14 CFR 121.921: Training devices and simulators.

14 CFR 121.923: Approval of training, qualification, or evaluation by a person who provides training by arrangement.

14 CFR 121.925: Recordkeeping requirements.

8900.1: Crew Resource Management (CRM) / Dispatch Resource Management (DRM) Integration and Assessment # 3-1591 – 3-1593. 30

8900.1: Advanced Qualification Program: Instructors/Evaluators/Aircrew Program Designees # 3-1546. 34

8900.1: Advanced Qualification Program – Scope, Concepts, and Definitions # 3-1496 – 3-1500. 32

8900.1: Advanced Qualification Program – Surveillance # 3-1526 – 3-1528. 33

8900.1: Advanced Qualification Program Approval Process # 3-1566 – 3-1575. 35

AC 120-54A: Advanced Qualification Program.

SAI 4.3.3: Advanced Qualification Program (AQP) (OP).

EPI 4.3.3: Advanced Qualification Program (AQP) (OP).

AISLES

14 CFR 25.813: Emergency exit access (width).


14 CFR 121.310(f), 125 Appendix A, 135.178: Additional emergency equipment (for aircraft with more than 19 passenger seats).

14 CFR 121.310(f), 125 Appendix A, 135.178 (f): Additional emergency equipment (emergency exit access).


8900.1: Protruding Passenger Seat Armrests # 3-3483. 13

ALCOHOL (also see beverages, drug and alcohol testing)
14 CFR 91.17: Alcohol or drugs.

14 CFR 120.37: Misuse of alcohol.

14 CFR 120.39: Testing for alcohol.

14 CFR 121.575: Alcoholic beverages.


14 CFR 135.121: Alcoholic beverages (serving, drinking, and passenger boarding after use).

49 CFR 1544.221: Carriage of passengers under the control of armed law enforcement escorts.

8900.1: Service of Alcoholic Beverages # 3-3546. 15

ACOB 202: Service of Alcoholic Beverages.

8900.1: Potential Problems Associated with Food/Beverage Service # 3-3551. 15

ACOB 213: Potential Problems Associated with Food and Beverage Service.

InFO 13013: Enhanced Training for Flight Attendants (F/A).

ALLERGIES

AC 121-36: Management of Passengers who may be Sensitive to Allergens.

ARMING EMERGENCY SLIDE

14 CFR 121.570: Airplane evacuation capability (emergency escape prior to movement on surface).

8900.1: Door/Slide Arming # 3-3560. 15

ACOB 219: Door/Slide Arming.

ASHTRAYS

14 CFR 23.853(c): Passenger and crew compartment interiors (need).


14 CFR 121.215(d), 125.113: Cabin interiors (requirement).

MMEL PL-085: Lavatory Door Ashtray.
AUTHORITY OF FLIGHT ATTENDANTS (DELEGATED) (Also see: authority of pilot in command, interference with crewmember)

The delegated authority of flight attendants comes from the following regulatory citations:

14 CFR 121.317: Passenger information requirements, smoking prohibitions, and additional seat belt requirements.
- 121.317(f): Passenger requirement to fasten seatbelt.
- 121.317(g): Prohibition of smoking.
- 121.317(h): Prohibition of smoking in a lavatory.
- 121.317(k): Passenger compliance with crewmember instructions related to (f), (g), (h) and (l) of this section.

14 CFR 121.577: Stowage of food, beverage, and passenger service equipment during airplane movement on the surface, takeoff, and landing.

14 CFR 121.580: Prohibition on interference with crewmembers.

14 CFR 121.585: Exit Seating.
- 121.575 (c) Each passenger shall comply with instructions given by a crewmember or other authorized employee of the certificate holder implementing exit seating restrictions established in accordance with this section.

14 CFR 121.589: Carry-on baggage.
- 121.589(e): compliance with paragraphs (a), (b), (c), (d), and (g) of this section.

Special Federal Aviation Regulation No. 106 – Rules for use of portable oxygen concentrator systems on board aircraft (See section 3(a) for specifics).

AUTHORITY OF PILOT IN COMMAND

14 CFR 1.1: General definitions.

14 CFR 91.3: Responsibility and authority of pilot in command.

14 CFR 121.421: Flight attendants: Initial and transition ground training (training requirement).

14 CFR 121.533, 121.535, 121.537: Responsibility for operational control: Domestic operations, flag operations, supplemental operations (responsibility and authority).

14 CFR 135.77: Responsibility for operational control.

14 CFR 135.121(c): Alcoholic beverages (prohibition of those who may be intoxicated).


49 CFR 1544.235: Training and knowledge for individuals with security-related duties.

Legal Interpretation: Pilot in Command authority in the cabin.
**AVIATION SAFETY ACTION PROGRAM (ASAP)**

**8900.1:** Aviation Safety Action Program (ASAP) # 11-35 – 11-48.

**AC 120-66B:** Aviation Safety Action Program (ASAP).

**AC 120-66B:** ASAP Report Process Flowchart.

**AC 120-92:** Introduction to Safety Management Systems for Air Operators.

**Order 8000.82:** Designation of Aviation Safety Action Program (ASAP) Information as Protected from Public Disclosure Under 14 CFR Part 193.

**BAGGAGE (also see carry-on baggage)**

**8900.1:** Carry-on baggage # 3-3547.

**ACOB 211:** Carry-on baggage.

**AC 120-27E:** Aircraft Weight and Balance Control.

**AC 121-29B:** Carry-on Baggage (air carrier carry-on baggage Programs).

**BAGGAGE COMPARTMENT**

**14 CFR 25.787:** Stowage compartments.

**14 CFR 25.1557(a):** Miscellaneous markings and placards (placards on compartments).

**14 CFR 121.215, 121.285, 125.113:** Cabin interiors (requirements for cabin interiors).

**14 CFR 121.221:** Fire precautions.

**14 CFR 121.285:** Carriage of cargo in passenger compartments (requirements).

**14 CFR 135.87:** Carriage of cargo including carry-on baggage.

**8900.1:** Carry-on baggage # 3-3547.

**ACOB 211:** Carry-on Baggage.

**ACOB 915:** Change to Federal Aviation Regulation Section 121.576 (restraint of all items of mass).

**8900.1:** Retention of Items in Mass # 3-3550.

**ACOB 982:** DHC-8 Closet Floor Loading Weight Limits.

**TSO-C1c:** Cargo/Baggage Compartment Fire Detection Instruments.
**SAFO 15003**: Fire Risk of Electronic Cigarettes (e-cigarettes) in Checked Baggage.

**BARS** *(also see lounge areas)*  
**ACOB 215**: Standup Bars.

**BATTERIES**

**TSO C97**: Lithium Sulfur Dioxide Batteries.  
**TSO C142**: Lithium Batteries.  
**InFO 07016**: PHMSA Guidance on the Carriage of Batteries and Battery-Powered Devices.

**BEVERAGES** *(also see alcohol)*

**14 CFR 121.575, 135.121**: Alcoholic beverages.  
**14 CFR 91.535, 121.577, 125.333, 135.122**: Food/beverage service equipment (stowage).

**8900.1**: Service of Alcoholic Beverages # 3-3546.  
**ACOB 202**: Service of Alcoholic Beverages.  
**8900.1**: Stowage of Galley Service Items # 3-3549.  
**ACOB 212**: Stowage of Galley Service Items (service of food/beverages during surface movement).

**8900.1**: Potential Problems Associated with Food/Beverage Service # 3-3551.  
**ACOB 213**: Potential Problems Associated with Food and Beverage Service.  
**ACOB 217**: Fire Prevention (plastic cups, glasses, etc.).

**BEVERAGE CART** *(also see carts, galley equipment)*

**14 CFR 121.576**: Retention of items of mass in passenger and crew compartments.  
**14 CFR 91.535, 121.577, 125.333, 135.122**: Stowage of food, beverage, and passenger service equipment during aircraft and movement on the surface, takeoff, and landing.  
**ACOB 212**: Stowage of Galley Service Items.  
**8900.1**: Stowage of Galley Service Items # 3-3549.  
**ACOB 213**: Potential Problems Associated with Food and Beverage Service (prohibition against leaving carts unattended).
**Cabin Safety Subject Index**

**8900.1:** Potential Problems Associated with Food/Beverage Service (prohibition against leaving carts unattended) # 3-3551. 15

**ACOB 915(c):** Change to Federal Aviation Regulation Section 121.576 (stowage of galley items when not in use).

**BLANKETS**

**DOT/FAA/AR-96/15:** The Development of a Flammability Test Method for Aircraft Blankets, with findings.

**InFO 08055:** Flammability of Airline Blankets.

**BLOODBORNE/AIRBORNE PATHOGENS**

**AC 120-44A:** Air Carrier First Aid Programs.

**8900.1:** Crewmember Protection from Bloodborne Pathogens # 3-3489. 13

**FAA-AM-97-21:** Bloodborne Pathogens in Aircraft Accident Investigation.

**SAFO 09009:** Swine Flu Information from the Center for Disease Control and Prevention (CDC).

**BRACE FOR IMPACT POSITIONS**

**ACOB 218:** Brace for Impact Positions.

**8900.1:** Brace for Impact Positions # 3-3563. 15

**ACOB 930:** Addition of checklist Item (to prepare passengers).

**BRIEFING** *(also see passenger information/signs, signs)*

**14 CFR 91.519:** Passenger briefing.

**14 CFR 121.333(f):** Supplemental oxygen for emergency decent and for first aid; turbine engine powered airplanes with pressurized cabins (use of oxygen).

**14 CFR 121.571, 125.327:** Briefing passengers before takeoff (requirement).

**14 CFR 121.573:** Briefing passengers: extended overwater operations.

**14 CFR 121.583, 125.331:** Carriage of persons without compliance with the passenger-carrying requirements of this part (briefing - ferry flights).

**14 CFR 135.85:** Carriage of persons without compliance with the passenger-carrying provisions of this part.

**14 CFR 135.117:** Briefing of passengers before flight.
Cabin Safety Subject Index

8900.1: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. 15

8900.1: Briefings on Individual Flotation Devices # 3-3575. 15

8900.1: Brace for Impact Positions # 3-3563. 15

ACOB 218: Brace for Impact Positions.

8900.1: Training on the Chemically Generated Supplemental Oxygen System # 3-1856. 29


8900.1: Passenger Seatbelt Discipline # 3-3561. 15

ACOB 228: Passenger Seatbelt Discipline.

AC 121-24C: Passenger Safety Information Briefing and Briefing Card.

AC 121-29B: Carry-On Baggage.

AC 120-32: Air Transportation of Handicapped Persons (briefing of handicapped).


InFO 11006: Inflatable Seat Belts.

SAFO 11007: Preflight Communication and Checks after a Cabin Decompression Event.

Final Rule: Aircraft Assembly Placard Requirements

Legal Interpretation: Carriage of persons without compliance with the passenger-carrying requirements of 121.583.

CABIN AIR QUALITY


AC 121-36: Management of Passengers who may be Sensitive to Allergens.

CABIN EN ROUTE INSPECTION

8900.1: Cabin En Route Inspection # 6-343 – 6-356. 16

CABIN EQUIPMENT (also see emergency equipment, signs, seatbelts)
ACOB 211: Carry-on Baggage (co-mingling with emergency equipment).

8900.1: Carry-on baggage # 3-3547. 15

Federal Register Improved Flammability Standards for Materials Used in the Interiors of Airplane Cabins.

CABIN MOCKUPS

8900.1: Flight Attendants Operating Experience # 3-3531. 2

ACOB 907: Guidelines for Crewmember Training on Aircraft Tailcones and Tailcone Training Devices.

8900.1: Guidelines for Crewmember Training on Aircraft Tailcones and Tailcone Training Devices # 3-1863.

ACOB 947: Use of Mockups in Crewmember Emergency Training.

8900.1: Use of Mockups in Crewmember Emergency Training # 3-1864. 29

8900.1: Flight Attendant General Emergency Training – Guidelines for Training Flight Attendants Assigned to Open More Than One Door During an Aircraft Emergency Evacuation # 3-1802. 4

8900.1: Evaluation of Cabin and Exit Mockups # 3-1806. 4

CABIN MOCKUPS – APPROVAL

14 CFR 121.921: Training devices and simulators.

8900.1: Flight Attendant Qualifications # 3-3531 (K., L., Table 3-119). 2

8900.1: Crewmember Emergency Training; Use of Mockups # 3-1864. 29

8900.1: Requests for Initial Approval—Phase Two # 3-1100(C.). 65

8900.1: Flight Attendant General Emergency Training – Evaluation of Cabin and Exit Mockups # 3-1806. 4

CANES

14 CFR 121.589: Carry-on baggage (stowage).

FAA-AM-80-12: Considerations relative to the use of canes used by blind travelers.

CARDS (see passenger information)

CARGO (also see carry-on baggage)
14 CFR 25.855: Cargo or baggage compartments.
14 CFR 25.1557: Miscellaneous markings and placards.
14 CFR 91.525: Carriage of cargo.
14 CFR 121.285, 125.183: Carriage of cargo in passenger compartments.
14 CFR 121.287, 125.185: Carriage of cargo in cargo compartment.
14 CFR 121.309(c): Emergency equipment (fire extinguisher).
14 CFR 121.589: Carry-on baggage.
14 CFR 135.87: Carriage of cargo including carry-on baggage.
ACOB 211: Carry-on Baggage.
8900.1: Carry-on baggage # 3-3547. 

**CARRY-ON BAGGAGE (also see baggage, cargo, pets)**

14 CFR 91.523: Carry-on baggage.
14 CFR 91.525: Carriage of cargo.
14 CFR 121.285, 125.183: Carriage of cargo in passenger compartments.
14 CFR 121.589: Carry-on baggage.
14 CFR 135.87: Carriage of cargo including carry-on baggage.
AC 121-29B: Carry-on Baggage (Air Carrier Programs).
AC 120-27E: Aircraft Weight and Balance Control.
ACOB 211: Carry-on baggage (co-mingling with emergency equipment).
ACOB 915: Change To Federal Aviation Regulation Section 121.576 (restraint of all baggage).
8900.1: Stowage of Non-Collapsible Flexible Travel canes # 3-3548. 
8900.1: Carry-on Baggage Programs # 3-3547. 
8900.1: Carry-on Baggage Programs # 3-3547 (nothing stowed in seat back pockets or lavatories).
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InFO 09018: Stowage of Items in Seat Pockets.

MMEL PL-104: Storage Bins/Cabin, Galley and Lavatory Storage Compartments/Closets.

**CARTS (also see beverage cart, galley equipment)**

14 CFR 121.576: Retention of items of mass in passenger and crew compartments.

14 CFR 91.535, 121.577, 125.333, 135.122: Stowage of food, beverage, and passenger service equipment during aircraft and movement on the surface, takeoff, and landing.

ACOB 212: Stowage of Galley Service Items.

8900.1: Stowage of Galley Service Items # 3-3549. 15

ACOB 213: Potential Problems Associated with Food and Beverage Service.

8900.1: Potential Problems Associated with Food/Beverage Service # 3-3551. 15

ACOB 915(c): Change to Federal Aviation Regulation Section 121.576 (stowage of galley items when not in use).

8900.1: Galley Security # 3-3568. 15

**CERTIFICATION (also see demonstration evaluation, demonstrations)**

Part 25 - SFAR 109: Special Requirements for Private Use Transport Category Airplanes.

Appendix J to Part 25: Emergency Evacuation.

14 CFR 119: Certification: Air carriers and commercial operators.

8900.1: Air Operator Certification – General # 2-101 – 2-108. 19

8900.1: Air Operator Certification - Air Carrier Commercial Operator Certificate Determinations, Types of Certificates, and Applicable Rules # 2-126 – 2-133. 20

8900.1: Air Operator Certification – Assignment of Federal Aviation Administration (FAA) Responsibilities, Operating Certificates # 2-26 – 2-30. 21

8900.1: Air Operator Certification – Obtaining and Constructing Certificate/Designator Numbers # 2-46 – 2-52. 22

8900.1: Air Operator Certification – Hazardous Materials or Dangerous Goods # 2-246 – 2-254. 23

8900.1: Air Operator Certification – International Civil Aviation Organization (ICAO) Company Designators and Telephony Designators (Call Signs) # 2-271 – 2-276. 24
8900.1: Air Operator Certification – Part 121 Certification: General Information # 2-296 – 2-300. 25

8900.1: Crewmember Training for Emergency Evacuation Demonstrations # 3-3461. 39

8900.1: Air Operator Certification – Certification Phases # 2-316 – 2-321. 26 has been deleted. See 8900.1: Certification Process Document 49 below.

14 CFR Part 121 Air Carrier Certification

ATOS: Major Change Process Document (MCPD)

8900.1: Major Change Process Document – General Information. 66

8900.1: Major Change Process Document – Work Instructions. 67

Data Collection Tools

AC 120-49: Certification of Air Carriers.

8900.1: Flight Attendant Training Curriculums # 3-1726 – 3-1730. 17

8900.1: Aborted takeoff Demonstration Procedures – Phase One # 3-2481 – 3-2487. 54

8900.1: Aborted takeoff Demonstration Procedures # 3-2506 – 3-2516. 7

8900.1: Flight Attendant Qualifications # 3-3531. 2


8900.1: Certification Process Document. 49

8900.1: Aircraft Configuration Control Document. 50

InFO 07020: Flight Attendant Certification.

InFO 07006: Flight Attendant Certificate of Demonstrated Proficiency.


InFO 08017: Compilation of…….. FSAT 96-02 and FSAT 96-06 (PDF).

SAFO 05003: Flight Attendant Certification Notification by Fax.

CERTIFICATION RULES FOR DOMESTIC AND FLAG CARRIERS

Reserved

CERTIFICATION RULES FOR SUPPLEMENTAL CARRIERS
CHILD/INFANT RESTRAINT DEVICES

14 CFR 91.107: Use of safety belts, shoulder harnesses, and child restraint systems.

14 CFR 121.311: Seats, safety belts, and shoulder harnesses (use of seat/safety belts).

14 CFR 125.211: Seat and safety belts (use of safety belts).

14 CFR 135.128: Use of safety belts and child restraint systems.

8900.1: Use of Child/Infant Restraint Systems in Aircraft # 3-3558. 15

AC 120-87B: Use of Child Restraint Systems on Aircraft.

8900.1: Use of Non-Approved Child/infant Restraint Systems In Aircraft # 3-3559. 15

ACOB 218: Brace for Impact Positions.

8900.1: Brace for Impact Positions # 3-3563. 15


8900.1: Ensuring children who have reached their 2nd birthday are properly restrained # 3-3569. 15

FAA-AM-78-12: Child Restraint Systems for Civil Aircraft.


TSO-C22g: Safety Belts.

TSO C100b: Child Restraint System (CRS).

InFO 07012: Accommodating Approved Harness-type CRS.


Legal Interpretation: Adult, section 121.311.

Lap Kidz – AFS-200 Response

CIRCUIT BREAKERS

8900.1: Resetting Tripped Circuit Breakers # 3-3490. 13
AC 120-80A: In-Flight Fires.

CLASSROOM APPROVAL

8900.1: Training Program Inspections for Parts 121 and 135 # 6-625: (D. Instructional Delivery Methods.)

CLOTHING

8900.1: Flight Attendant Apparel While Performing Duties Associated with Flight # 3-3570.

COCKPIT (also see admission to flight deck)


14 CFR 121.313(g): Miscellaneous equipment (requirement for key).

14 CFR 121.584: Requirement to view the area outside the flightdeck door.

14 CFR 121 SFAR 92-5: Flightcrew Compartment Access and Door Designs.


8900.1: Procedures for Opening, Closing, and Locking of Flightcrew Compartment Doors # 3-3491.

8900.1: Procedures for Opening, Closing, and Locking of Flight Deck Doors #3-47.

8900.1: Admission to Flight Deck - General #3-41.

8900.1: Admission to Flight Deck – All-Cargo-Carrying Operations #3-44.

8900.1: Verification of Personnel for Access to the Flight Deck. #3-46.


Legal Interpretation: Pilot use of active noise reduction headsets requiring batteries.

COMPARTMENTS (also see cargo, carry-on baggage)

14 CFR 25.853, 121.312: Compartment interiors.

ACOB 211: Carry-on Baggage.
8900.1: Carry-on baggage # 3-3547.  

**COMPLIANCE CHECKS**

14 CFR 25.791, 121.317, 125.217, 135.127: Passenger information: signs and placards, requirements, smoking prohibitions, and additional seatbelt requirements.

14 CFR 121.577: Stowage of food, beverage, and passenger service equipment during airplane movement on the surface, takeoff, and landing.

ACOB 212: Stowage of Galley Service Items (prohibition against serving during surface movement).

8900.1: Stowage of Galley Service Items # 3-3549.  

**COMPLAINT RESOLUTION OFFICER** (also see exit seating, handicapped, passengers with disabilities)

14 CFR 121.585 (n)(1)(iv): Exit seating.

14 CFR 382.141: What training are carriers required to provide for their personnel?

14 CFR 382.143: When must carriers complete training for their personnel?

14 CFR 382.145: What records concerning training must carriers retain?

14 CFR 382.151: What are the requirements for providing Complaints Resolution Officials?

DOT Rule 14 CFR 382: Non-Discrimination on the basis of Disability in Air Travel.


Answers to Frequently Asked Questions Concerning Air Travel - Section 382.7, effective May 13, 2009.

**CRASH AXE**

14 CFR 91.513: Emergency equipment [requirement (20 or more passenger seats)].

14 CFR 121.309(e), 125.207: Emergency equipment requirements.

14 CFR 125.207, 135.177: Emergency equipment requirements for aircraft having a passenger seating configuration of more than 19 passengers.

**CRASH WORTHINESS**

ACOB 223: Flight Attendant Training on Conditions of Aircraft Following Accident.

8900.1: Training on Conditions of Aircraft Following an Accident. # 3-1854.  

29

**CREW**

14 CFR 1.1: General definitions (crewmember and flight crewmembers).

14 CFR 121.397, 125.271: Emergency and emergency evacuation duties.

14 CFR 121.417: Crewmember emergency training (training, coordination, responsibilities, and duties).

14 CFR 121.683: Crewmember and dispatcher record.


ACOB 204: Distribution of Flight Attendants (change in assignment).

8900.1: Distribution of Flight Attendants # 3-3512. ³

ACOB 205: Duty Assignment of Required and Non-Required Flight Attendants.

8900.1: Duty Assignment of Required and Non-Required Flight Attendants # 3-3513. ³

ACOB 206: Use of Supernumerary Personnel in Aircraft Cabins.

8900.1: Use of Non-Flight Attendant Personnel in Aircraft Cabins # 3-3514. ³

ACOB 207: Pre-departure Cabin Equipment Checks by Flight Attendants.

8900.1: Pre-departure Cabin Equipment Checks by Flight Attendants # 3-3553. ¹⁵


8900.1: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. ¹⁵

ACOB 218: Brace for Impact Positions.

8900.1: Brace for Impact Positions # 3-3563. ¹⁵

ACOB 223: Flight Attendant Training on Conditions of Aircraft Following an Accident.

8900.1: Training on Conditions of Aircraft Following an Accident. # 3-1854. ²⁹

8900.1: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564.  

ACOB 928(b): Crewmembers Procedures for Assessing Damage to Aircraft In flight (F/A reporting hazardous conditions).

ACOB 979: Require any Crewmember who Observes a Potential or Actual Emergency Situation to Verbally Call it to the Captain’s Attention.

AC 120-48: Communication and Coordination Between Flight Crewmembers and Flight Attendants.

8900.1: Minimum Crew Requirements for Boarding and Presence of Federal Air Marshals # 9-20 – 22.  
Legal Interpretation: Use of off duty flight attendants during boarding and deplaning.
Legal Interpretation: Is a server a flight attendant on part 135 operations.

CREW BAGGAGE

14 CFR 121.576: Retention of items of mass in passenger and crew compartments (stowage).

8900.1: Retention of Items in Mass (crew baggage) # 3-3550.  

ACOB 211: Carryon Baggage.

8900.1: Carry-on baggage (co-mingling with emergency equipment) # 3-3547.  

ACOB 915: Change to Federal Aviation Document Section 121.576 (restraint of crew baggage).

AC 120-27E: Aircraft Weight and Balance Control.

CREW QUALIFICATIONS (also see operating experience, training - CFRs)

14 CFR 121.415(g): Crewmember and dispatcher training requirements (ensures crewmember remains trained).

14 CFR 121.432: General (competency).

14 CFR 121.433: Training required.

14 CFR 121.434(e): Operating experience, operating cycles, and consolidation of knowledge and skills.

14 CFR 121.569: Equipment interchange: Domestic and flag operations.

Final Rule: Amendment 121-350: Crewmember Requirements When Passengers Are Onboard.

ACOB 205: Duty Assignment of Required and Non-Required Flight Attendants.

8900.1: Duty Assignment of Required and Non-Required Flight Attendants # 3-3513.
**Cabin Safety Subject Index**

**ACOB 220**: Flight Attendant Operating Experience.

**8900.1**: Flight Attendants Operating Experience # 3-3531. ²

*Legal Interpretation: Conduct of competency checks – qualified instructors.*

**CREW RESOURCE MANAGEMENT** *(also see crew)*

**14 CFR 121.404**: Compliance dates: crew and dispatcher resource management training.

**14 CFR 121.406**: Credit for previous CRM/DRM training.

**14 CFR 121.421**: Flight attendants: Initial and transitional ground training.


**AC 120-51E**: Crew Resource Management Training.

**ACOB 216**: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight.

**8900.1**: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. ¹⁵

**ACOB 218**: Brace for Impact Positions.

**8900.1**: Brace for Impact Positions # 3-3563. ¹⁵

**ACOB 226**: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Emergency Landing.

**8900.1**: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564. ¹⁵

**ACOB 928(b)**: Crewmembers Procedures for Assessing Damage to Aircraft In flight (F/A reporting hazardous conditions).

**ACOB 979**: Require any Crewmember who Observes a Potential or Actual Emergency Situation to Verbally Call it to the Captain’s Attention.

**AC 120-48**: Communication and Coordination Between Flight Crewmembers and Flight Attendants.

**DANGEROUS GOODS** *(see hazardous materials)*

**DECOMPRESSION** *(also see hypoxia, oxygen, oxygen masks)*

**14 CFR 121.417**: Crewmember emergency training.
8900.1: Procedures and Training for Potential Decompression Emergencies # 3-1859.

SAFO 11007: Preflight Communication and Checks after a Cabin Decompression Event.

**DEFINITIONS**

14 CFR 1.1: General Definitions.


14 CFR 110.2: Definitions.

14 CFR 117.3: Definitions.

8900.1: “Training Aid” – see 2-1072 5) a) thru e)

**DEMONSTRATION EVALUATION** *(also see certification, demonstrations)*

General

8900.1: General # 3-2461.

8900.1: Regulatory Requirements # 3-2462.

8900.1: Increasing Seating Capacity by Analysis and Tests, 14 CFR Section 25.803(d) # 3-2463.

Ditching Demonstration

8900.1: General # 3-2531.

8900.1: Crewmember Criteria # 3-2532.

8900.1: Regulatory Requirements # 3-2533.

8900.1: The Ditching Demonstration Plan # 3-2534.

8900.1: Review of the Ditching Demonstration Plan # 3-2535.

8900.1: Conduct of the Ditching Demonstration # 3-2536.


8900.1: Background # 3-2613.

8900.1: Full Scale Emergency Evacuation Demonstration # 3-2614.

8900.1: Partial Emergency Evacuation Demonstration # 3-2615.
Evaluate part 125 Evacuation Demonstration


DEMONSTRATIONS (also see certification, demonstration evaluation)


Appendix J to Part 25: Emergency Evacuation.

14 CFR 121.291, 125.189: Demonstration of emergency evacuation procedures (demonstration of evacuation and ditching procedures).

14 CFR 121.391, 125.269: Flight attendants (number of F/A's required).

14 CFR 121.394: Flight attendant requirements during passenger boarding and deplaning.

14 CFR 121.397: Emergency and emergency evacuation duties.

14 CFR 121 Appendix D, 125 Appendix B: Criteria for Demonstration of Emergency Evacuation Procedures (evacuation/ditching demonstration procedures).
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ACOB 221: Procedures and Training for Emergency Evacuations.

8900.1: Procedures and Training for Emergency Evacuations # 3-1853. 29

ACOB 222: Crewmember Training for Emergency Evacuation Demonstrations.

8900.1: Crewmember Training for Emergency Evacuation Demonstrations # 3-3461. 39

ACOB 913: Demonstrations of Portability of Automatic Slide/Raft Assemblies.

AC 25.803-1A: Emergency Evacuation Demonstrations.

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14 CFR 121.161: Airplane limitations: Type of route.

14 CFR 121.163: Aircraft proving tests.

14 CFR 121.339: Emergency equipment for extended overwater operations.

14 CFR 121.557: Emergencies: Domestic and flag operations (waivers, general, and emergencies).


DISABILITIES (see passengers with disabilities)

DISTANCE LEARNING (see home study)

DISTRIBUTION OF FLIGHT ATTENDANTS

14 CFR 121.391(d), 125.269: Flight attendants (distribution).

14 CFR 121.393(b)(1)(iii): Crewmember requirements at stops where passengers remain on board.

14 CFR 121.394: Flight attendant requirements during passenger boarding and deplaning.

ACOB 203: Number of Flight Attendants Required when Aircraft is Parked at the Gate.

ACOB 204: Distribution of Flight Attendants.

ACOB 205: Duty Assignment, non-required F/A’s.

ACOB 206: Use of Supernumerary Personnel in Aircraft Cabins.

8900.1: Use of Non-Flight Attendant Personnel in Aircraft Cabins # 3-3514. ³

8900.1: Distribution of Flight Attendants # 3-3512. ³

8900.1: Number of Flight Attendants Required at Stops where Passengers remain on Board #3-3511. ³

8900.1: Minimum Crew Requirements for Boarding and Presence of Federal Air Marshals # 9-20 – 22. 46

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Legal Interpretation: Required number of flight attendants for part 121 operations, section 121.393.

Legal Interpretation: 121.391 intermediate stops.

DITCHING (also see lifelines, liferaft/life vest, overwater operations)


14 CFR 25.1415: Ditching equipment.


14 CFR 121.291: Demonstration of emergency evacuation procedures (requirement for demonstration of ditching procedures).

14 CFR 121.417: Crewmember emergency training.

14 CFR 121 Appendix D: Criteria for demonstration of emergency evacuation procedures (evacuation/ditching demonstration procedures).


ACOB 226: Emphasis on Time Management and Crew Coordination in Preparation for Impending Emergency Landing.

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8900.1: Emergency Evacuation and Ditching Drills # 3-1862. 29

AC 120-47: Survival Equipment for Use In Overwater Operations.


**DOORS (also see emergency exit, exit markings)**


14 CFR 25.813: Emergency exit access.


14 CFR 121.313, 125.213: Miscellaneous equipment.

14 CFR 121.570: Airplane evacuation capability (ready for emergency prior to movement on the surface).

14 CFR 121.587: Closing and locking of flight crew compartment door (cockpit).

ACOB 208: Routine Opening/Closing of Doors on Wide-Bodied Jets.

8900.1: Routine Opening/Closing of Doors on Wide-Bodied Jets # 3-3481. 13
8900.1: Cabin Door Operating Mechanisms # 3-3555. 15

ACOB 219: Door/Slide Arming.

8900.1: Door/Slide Arming # 3-3560. 15

ACOB 305: Use of F-27 Forward Cargo Door for Emergency Evacuations.

AC 25.783-1A: Fuselage Doors, Hatches and Exits.

SAFO 12002: Painted-over Ball-lock Release Pins on Over-wing Escape Slide Doors.

MMEL PL-99: Door/Slide Relief Policy.

Final Rule – Miscellaneous Cabin Safety Changes: (key information - Flight Attendant Assist Handles; Portable Oxygen Equipment)


DRUG AND ALCOHOL TESTING (also see drugs)

Subpart A—General

14 CFR 120.1: Applicability.

14 CFR 120.3: Purpose.

14 CFR 120.5: Procedures.

14 CFR 120.7: Definitions.

Subpart D—Part 119 Certificate Holders Authorized to Conduct Operations Under Part 121 or Part 135 or Operations Under 91.147 of This Chapter and Safety-Sensitive Employees

14 CFR 120.31: Prohibited drugs.

14 CFR 120.33: Use of prohibited drugs.

14 CFR 120.35: Testing for prohibited drugs.

14 CFR 120.37: Misuse of alcohol.

14 CFR 120.39: Testing for alcohol.

Subpart E—Drug Testing Program Requirements

14 CFR 120.101: Scope.

14 CFR 120.103: General.
14 CFR 120.105: Employees who must be tested.
14 CFR 120.107: Substances for which testing must be conducted.
14 CFR 120.109: Types of drug testing required.
14 CFR 120.111: Administrative and other matters.
14 CFR 120.113: Medical Review Officer, Substance Abuse Professional, and Employer Responsibilities.
14 CFR 120.115: Employee Assistance Program (EAP).
14 CFR 120.117: Implementing a drug testing program.
14 CFR 120.119: Annual reports.
14 CFR 120.121: Preemption.
14 CFR 120.123: Drug testing outside the territory of the United States.
14 CFR 120.125: Waivers from 49 CFR 40.21

Subpart F—Alcohol Testing Program Requirements

14 CFR 120.201: Scope.
14 CFR 120.203: General.
14 CFR 120.205: Preemption of State and local laws.
14 CFR 120.207: Other requirements imposed by employers.
14 CFR 120.209: Requirement for notice.
14 CFR 120.211: Applicable Federal regulations.
14 CFR 120.213: Falsification.
14 CFR 120.215: Covered employees.
14 CFR 120.217: Tests required.
14 CFR 120.219: Handling of test results, record retention, and confidentiality.
14 CFR 120.221: Consequences for employees engaging in alcohol-related conduct.
14 CFR 120.223: Alcohol misuse information, training, and substance abuse professionals.
14 CFR 120.225: How to implement an alcohol testing program.
14 CFR 120.227: Employees located outside the U.S.

Legal Interpretation: Application of drug and alcohol program on foreign nationals employed by the carrier.

Legal Interpretation: Return to duty drug testing.

Legal Interpretation: Random drug testing when not performing safety sensitive job tasks.

**DRUGS (also see drug and alcohol testing, marihuana, narcotic drugs)**

14 CFR 91.17: Alcohol or drugs (use).

14 CFR 91.19: Carriage of narcotic drugs, marihuana, and depressant or stimulant drugs or substances.

14 CFR 121.15, 125.39: Carriage of narcotic drugs, marihuana, and depressant or stimulant drugs or substances.

14 CFR 135.41: Carriage of narcotic drugs, marihuana, and depressant or stimulant drugs or substances.

AC 91.11-1: Guide to Drug Hazards in Aviation Medicine.

AC 121-33B: Emergency Medical Equipment.

AC 121-34B: Emergency Medical Equipment Training.

**DUTIES**

14 CFR 121.391: Flight attendants (duties).

14 CFR 121.397, 125.271, 135.123: Emergency and emergency evacuation duties.

ACOB 203: Number of Flight Attendants Required when Aircraft is Parked at the Gate.

8900.1: Number of Flight Attendants Required at Stops where Passengers Remain On Board # 3-3511. ³

ACOB 205: Duty Assignment of Required and Non-Required Flight Attendants.

8900.1: Duty Assignment of Required and Non-Required Flight Attendants # 3-3513. ³

ACOB 206: Use of Supernumerary Personnel in Aircraft Cabins.

8900.1: Use of Non Flight Attendant Personnel in Aircraft Cabins # 3-3514. ³

ACOB 207: Pre-departure Cabin Equipment Checks by Flight Attendants.

8900.1: Pre-departure Cabin Equipment Checks by Flight Attendants # 3-3553. ¹⁵

ACOB 211: Carry-on Baggage (securing before doors closed).
8900.1: Carry-on baggage # 3-3547.  15

ACOB 219: Door/Slide Arming.

8900.1: Door/Slide Arming # 3-3560.  15

ACOB 226: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Evacuation.

8900.1: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564.  15


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565.  15

DUTY TIME

14 CFR 121.394(d): Flight attendant requirements during passenger boarding and deplaning.

14 CFR 121.461(b): Applicability.

14 CFR 121.467: Flight attendants duty period limitations and rest requirements: Domestic, flag, and supplemental operations.

Duty Time Preamble: See Docket 27229

Duty Time Final Rule

Duty Time Final Rule (PRE 121-241 published in 59FR42974)

14 CFR 125.37: Duty period limitations.

14 CFR 135.261: Applicability (duty time).

14 CFR 135.273: Duty period limitations and rest requirements.

8900.1: Adoption of Flight Crewmember Flight Time Limitation Rules to Establish Flight Attendant Duty and Flight Time Limitations and Rest Restrictions # 3-3571.  15


Legal Interpretation: Flight attendant office duty and duty time, section 121.467.

Legal Interpretation: 24 consecutive hours during any 7 consecutive calendar days, Section 121.467.
Legal Interpretation: Flight attendant duty limitations and the “circumstances beyond the control of the certificate holder” exception in § 121.467(b)(14).

Legal Interpretation: Definition of 24 consecutive hours.

Legal Interpretation: Domestic flight time limitations and rest requirements, Section 121.471.

Legal Interpretation: One phone call exception, Section 121.471.

Legal Interpretation: Rest definition & contact by airline during rest period.

Legal Interpretation: Pilot in Command responsibility regarding duty and rest.

Legal Interpretation: Use of volunteer flight attendants during boarding and deplaning.

Legal Interpretation: Exceeding duty time limits.

Legal Interpretation: Use of hotel to extend duty time.

Legal Interpretation: Reserve time is not considered part of rest.

Legal Interpretation: Duty time free from all duty and restraint.

Legal Interpretation: Time spent in deadhead transportation.

Legal Interpretation: Defining “flight time” accrual. (related to FAs using pilot duty time)

Applicability of part 135 flight, duty, and rest rules to flight attendants assigned in addition to the minimally-required crew complement.

DUTY TIME – FAs USING PILOT DUTY TIME *(also see duty time – part 117)*
(Application of flight crewmember flight time and duty limitations to flight attendants)
FLAG OPS

14 CFR 121.471: Flight time limitations and rest requirements: All flight crewmembers.

14 CFR 121.481: Flight time limitations: One or two pilot crews.

14 CFR 121.483: Flight time limitations: Two pilots and one additional flight crewmember.

14 CFR 121.485: Flight time limitations: Three or more pilots and an additional flight crewmember.


14 CFR 121.491: Flight time limitations: Deadhead transportation.

SUPPLEMENTAL OPS


14 CFR 121.513: Flight time limitations: Overseas and international operations: airplanes.


14 CFR 121.521: Flight time limitations: Crew of two pilots and one additional airman as required.

Legal Interpretation: Pilot duty time.

Legal Interpretation: Flight and duty time for supplemental operations – avoiding duty time compliance.

Legal Interpretation: Maintaining compliance with rest and duty requirements.

DUTY TIME – PART 117

14 CFR 117.1: Applicability.

14 CFR 117.3: Definitions.

14 CFR 117.5: Fitness for duty.

14 CFR 117.7: Fatigue risk management system.

14 CFR 117.9: Fatigue education and awareness training program.

14 CFR 117.11: Flight time limitation.


14 CFR 117.15: Flight duty period: Split duty.


14 CFR 117.21: Reserve status.

14 CFR 117.23: Cumulative limitations.

14 CFR 117.25: Rest period.

14 CFR 117.27: Consecutive nighttime operations.
14 CFR 117.29: Emergency and government sponsored operations.

Table A to Part 117: Maximum Flight Time Limits for Unaugmented Operations Table.


Table C to Part 117: Flight Duty Period: Augmented Operations.

**ELECTRONIC DEVICES**

14 CFR 91.21, 121.306, 125.204, 135.144: Portable electronic devices.

AC 91.21-1B: Use of Portable Electronic Devices Aboard Aircraft.

8900.1: Use of Portable Electronic Devices # 3-3574. ¹⁵

InFO 07022: Cochlear Implants Exempt from Rules Regarding “Portable Electronic Devices”.

SAFO 09003: Cellular Phone Usage on the Flight Deck.

InFO 09014: Portable Electronic Devices (Credit Card Readers).

InFO 10009: Passenger Compliance with Crewmember Safety Instructions Regarding the Use of Portable Electronic Devices (PED).

InFO 13010: Expanding Use of Passenger Portable Electronic Devices (PED).

InFO 13010: Supplement, FAA Aid to Operators for the Expanded Use of Passenger PEDs.

**EMERGENCIES**


8900.1: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564. ¹⁵


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. ¹⁵

ACOB 979: Require any Crewmember who Observes a Potential or Actual Emergency Situation to Verbally call it to the Captain’s Attention.

8900.1: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. ¹⁵
8900.1: Procedures and Training for Potential Decompression Emergencies # 3-1859.  

AC 120-80A: In-Flight Fires.  

8900.1: Fire Prevention # 3-1851.  

FAA-AM-91-3: Response Capability During Air Carrier Inflight Medical Emergencies.  

AC 121-33B: Emergency Medical Equipment.  

AC 121-34B: Emergency Medical Equipment Training.  

SAFO 05006: Avian Flu.  

InFO 07016: PHMSA Guidance on the Carriage of Batteries and Battery-Powered Devices.  

InFO 07007: DOT Manual for Quarantinable Diseases.  

DOT Manual for Quarantinable Diseases.  

**EMERGENCY EQUIPMENT** *(also see First Aid Equipment, look under specific equipment)*  

14 CFR 91.513: Emergency equipment (requirement).  

14 CFR 121.309, 125.207: Emergency Equipment (general).  

14 CFR 121.310, 125 Appendix A, 135.178: Additional emergency equipment.  

14 CFR 121.339, 125.209: Emergency equipment for extended overwater operations.  


14 CFR 121.353: Emergency equipment for operations over uninhabited terrain areas: Flag, supplemental, and certain domestic operations.  

14 CFR 121.803: Emergency medical equipment.  

14 CFR 121 Appendix A: – First Aid Kits and Emergency Medical Kits (need for protection from damaging temperatures – regulatory requirements).  


ACOB 207: Pre-departure Cabin Equipment Checks by Flight Attendants.  

8900.1: Pre-departure Cabin Equipment Checks by Flight Attendants # 3-3553.  

ACOB 211: Carry-on Baggage (commingling with emergency equipment).  

8900.1: Carry-on baggage # 3-3547.
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8900.1: Flight Attendant Training on the Use of Flight Deck Emergency Equipment # 3-1857. 29

8900.1: Differences in Aircraft Cabin Emergency Equipment # 3-3488. 13

8900.1: Air Carrier Manual Instructions Concerning Minimum Equipment List Conditions and Limitations # 3-3463. 39

AC 121-33B: Emergency Medical Equipment.

AC 121-34B: Emergency Medical Equipment Training.


InFO 07013: Flotation Equipment for Inlap Children (Revised).

SAFO 05004: Portable oxygen for flight attendants must be connected by November 28, 2005.

SFAR 106: Rules for Use of Portable Oxygen Concentrators on board aircraft.

8900.1: Operations without Certain Emergency Equipment (See OpSpec A013) # 3-736. 14

8900.1: Air Carrier Manual Instructions Concerning Minimum Equipment List Conditions and Limitations # 3-3463. 39

14 CFR 121 Appendix P: Requirements for ETOPS and Polar Operations.

MMEL PL-120: Emergency Locator Transmitters (ELT).

MMEL PL-125: Equipment Relief without Passengers.

Legal Interpretation: Inspection tags concerning crash axe and portable lights (e.g flashlights).

Legal Interpretation of 121-340 (a)(b): infant life vests and overwater departures.

EMERGENCY EXIT (also see doors, exits, exit markings, evacuation)


14 CFR 91.607: Emergency exits for airplanes carrying passengers for hire.

14 CFR 121.285: Carriage of cargo in passenger compartments.

14 CFR 121.310, 125 Appendix A, 135.178: Additional emergency equipment (means for evacuation/escape route, exit marking).

14 CFR 121.313(h), 125.213: Miscellaneous equipment (placards).
14 CFR 121.391, 125.269: Flight attendants (seating).

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.570: Airplane evacuation capability (ready for emergency prior to movement on the surface).

14 CFR 121.571: Briefing passengers before takeoff.

14 CFR 121.574(a)(7), 125.219, 135.91: Oxygen for medical use by passengers (medicinal oxygen must not block access to aisle or any exit).


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. ¹⁵


8900.1: Flight Attendant Training on the Use of Flight Deck Emergency Equipment # 3-1857. ²⁹

ACOB 508: DC-8-61 Life Lines.

8900.1: DC-8-61 Escape Tapes # 3-3486. ¹³

8900.1: B-747 Emergency landing considerations # 3-3487. ¹³

AC 20-60: Accessibility to Excess Emergency Exits.


8900.1: Flight Attendant Training on the use of Flight Deck Emergency Equipment # 3-1857. ²⁹

FAA-AM-89-14: Influence of Adjacent Seating Configurations on Egress Through Type III Exit.


MMEL PL-125: Equipment Relief without Passengers.

**EMERGENCY LIGHT OPERATION**

14 CFR 121.310(d): Additional emergency equipment (interior).

8900.1: Passenger Briefing on Floor Proximity Lighting # 3-3554. ¹⁵

**EMOTIONAL SUPPORT SERVICE ANIMALS IN AIR TRANSPORTATION**

See Passengers with Disabilities.
**ENFORCEMENT**


8900.1: Compliance and Enforcement Special Considerations – Air Carrier # 14-150 – 14-157.

8900.1: Voluntary Disclosure Reporting Program # 11-35 – 11-41.

AC 00-58A: Voluntary Disclosure Reporting Program.

8900.1: Air Carrier Management Effectiveness # 3-2261 – 3-2270.

AC 120-59A: Air Carrier Internal Evaluation Programs.

**EVACUATION** *(also see demonstrations, emergency exit, evacuation slides)*


14 CFR 121.291, 125.189: Demonstrations of emergency evacuation procedures.

14 CFR 121.310(f), 125 Appendix A, 135.178: Additional emergency equipment (seat/berth obstruction).

14 CFR 121.311(j): Seats, safety belts, and shoulder harnesses (secure restraints avoid interference egress).

14 CFR 121.391, 125.269: Flight attendants (duties).

14 CFR 121.397, 125.271: Emergency and emergency evacuation duties.

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.570: Airplane evacuation capability.


14 CFR 135.178(a): Additional emergency equipment (means for emergency evacuation).

8900.1: Emergency Evacuation and Ditching Demonstrations *(see DEMONSTRATIONS)*.

ACOB 204: Distribution of Flight Attendants.

8900.1: Distribution of Flight Attendants # 3-3512. 3

ACOB 205: Duty Assignment of Required and Non-Required Flight Attendants.

8900.1: Duty Assignment of Required and Non-Required Flight Attendants # 3-3513. 3


8900.1: Upright Position of Seat Backs for Takeoff and Landing # 3-3482. 13


8900.1: Protruding Passenger Seat Armrests # 3-3483. 13

ACOB 218: Brace for Impact Positions.

8900.1: Brace for Impact Positions # 3-3563. 15

ACOB 221: Procedures and Training for Emergency Evacuations.

8900.1: Procedures and training for Emergency Evacuations # 3-1853. 29

ACOB 222: Crewmember Training for Emergency Evacuation Demonstrations.

8900.1: Crewmember Training for Emergency Evacuation Demonstrations # 3-3461. 39

ACOB 226: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency.

8900.1: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564. 15


8900.1: Flight Attendant Training on the Use of Flight Deck Emergency Equipment # 3-1857. 29

ACOB 404: Emergency Evacuation Escape Routes from Overwing Exit on DC 9-10 Aircraft.

8900.1: Emergency escape routes (Overwing Exit on DC-9-10 Aircraft) # 3-3485. 13

ACOB 911: Procedures and Training for Emergency Evacuations.

8900.1: Procedures and training for Emergency Evacuations # 3-1853. 29

ACOB 930: Addition of Checklist Item (preparation for brace for impact; emergency checklist).

AC 25.803-1A: Emergency Evacuation Demonstrations.
8900.1: Need for Flight Attendants to be aggressive in initiating aircraft evacuations # 3-1871. 29

8900.1: Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing # 3-3564. 15

8900.1: Emergency Evacuations with Infants # 3-3573. 15

8900.1: Unwarranted Evacuations # 3-1861. 29

FAA-AM-78-3: Passenger Flow Rates Between Compartments.


**EVACUATION SLIDES (also see slide / raft)**


14 CFR 121.310, 125 Appendix A, 135.178: Additional emergency equipment (requirement; use of and arming/disarming).

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.563: Reporting mechanical irregularities (mechanical reliability reporting).

14 CFR 121.570: Airplane evacuation capability (ready for emergency prior to movement on the surface).

ACOB 219: Door/Slide Arming.

8900.1: Door/Slide Arming # 3-3560. 15

ACOB 221: Procedures and Training for Emergency Evacuations.

8900.1: Procedures and training for Emergency Evacuations # 3-1853. 29


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. 15


MMEL PL-125: Equipment Relief without Passengers.
EXITS (also see doors, emergency exit, exit markings)

14 CFR 25.772: Pilot compartment doors.


14 CFR 25.785(h): Seats, berths, safety belts, and harnesses (flight attendant seats).


14 CFR 91.607: Emergency exit for airplanes carrying passengers for hire.

14 CFR 121.310(e): Additional emergency equipment (operating handles and access).

ACOB 208: Routine Opening/Closing of Doors on Wide-bodied Jets.

8900.1: Routine Opening/Closing of Doors on Wide-Bodied Jets # 3-3481. 13

8900.1: Cabin Door Operating Mechanisms # 3-3555. 15

ACOB 219: Door/Slide Arming.

8900.1: Door/Slide Arming # 3-3560. 15

ACOB 221: Procedures and Training for Emergency Evacuations.

8900.1: Procedures and training for Emergency Evacuations # 3-1853. 29


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. 15


8900.1: Flight Attendant Training on the Use of Flight Deck Emergency Equipment # 3-1857. 29


AC 25.807-1: Uniform Distribution of Exits.

SAFO 12002: Painted-over Ball-lock Release Pins on Over-wing Escape Slide Doors.

FAA-AM-92-27: Effects of Seating Configuration & Number of Type III Exits on Emergency Aircraft Evacuation.

EXIT MARKINGS *(also see doors, emergency exit)*

14 CFR 121.310, 125 Appendix A, 135.178: Additional emergency equipment (interior, exterior).

EXIT SEATING *(also see complaint resolution officer, handicapped, passengers with disabilities)*

14 CFR 121.585, 135.129: Exit seating.

14 CFR 382.151: What are the requirements for providing Complaints Resolution Officials?

8900.1: Exit Seating Program Job Aid (Figure 3-129). 15

8900.1: Exit Seating Program # 3-3572. 15

AC 121-24C: Passenger Safety Information Briefing and Briefing Cards.

EXTENDED OVERWATER FLIGHT *(also see overwater operations)*

14 CFR 1.1: General definition.

AC 120-47: Survival Equipment for Use In Overwater Operations.

FATIGUE


FAA-AM-12-12: 12/12 Flight attendant work/rest patterns, alertness, and performance assessment: Field validation of biomathematical fatigue modeling.

FAA-AM-12-14: Analysis of Commute Times and Neurobehavioral Performance Capacity in Aviation Cabin Crew.


FIRES

14 CFR 121.221, 125.119: Fire precautions.

14 CFR 121.417: Crewmember emergency training.
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8900.1: Fire Prevention # 3-1851. 29

ACOB 223: Flight Attendant Training on Conditions of Aircraft Following an Accident.

8900.1: Training on Conditions of Aircraft Following an Accident. # 3-1854. 29


Drills.

8900.1: Training in Fire Control Equipment and Related Training Drills # 3-1858. 29

ACOB 966: Cabin Fluorescent Light Ballast Fires.

8900.1: Cabin Fluorescent Light Ballast Fires # 3-1852. 29

SAFO 07008: Cabin Fluorescent Light (Luminaire) Assembly (Fixtures).

FSAW 96-04: Improved Flammability Standards for Thermal/Acoustic Insulation.

TSO-C11e: Power plant Fire Detection Instruments [fire detectors (thermal sensing and flame contact)].

TSO-C79: Fire detectors (radiation sensing type).

FAA-AM-95-8: Aircraft Fires, Smoke, Toxicity, and Survival.

AC 120-80A: In-Flight Fires.

InFO 09010: Availability of a Federal Aviation Administration (FAA) In-flight Firefighting Training Video.

SAFO 09013: Fighting Fires Caused By Lithium Type Batteries in Portable Electronic Devices.

8900.1: Fire Prevention # 3-1851. 29

InFO 07016: PHMSA Guidance on the Carriage of Batteries and Battery-Powered Devices.

InFO 11002: Smoke/Fumes in the Cabin/Cockpit of Transport Category Aircraft

SAFO 06008: Fire Hazard with flameless ration heaters (aka meals, read-to-eat MRE).


NAS9-15591: Cabin Fire Simulator Lavatory Tests.

FIRE EXTINGUISHER

14 CFR 25.851: Fire extinguishers (number required).

14 CFR 91.513(c): Emergency equipment (requirement).
14 CFR 121.221: Fire precautions (requirement in compartments).

14 CFR 121.309: Emergency equipment (requirements and number required).

14 CFR 121.337: Protective breathing equipment (requirements).

14 CFR 121.417: Crewmember emergency training.


8900.1: Training in Fire Control Equipment, and related training drills # 3-1858. 29


TSO-C19b: Portable water-solution type fire extinguishers.

DOT/FAA/CT-82/42: Study of Hand Held Fire Extinguishers Aboard Civil Aviation Aircraft.


MMEL PL-75: Portable Fire Extinguisher.


FIRST AID EQUIPMENT (also see Emergency Equipment)

14 CFR 91.513: Emergency equipment (requirement).

14 CFR 121.327: Supplemental oxygen: Reciprocating engine powered airplanes.


14 CFR 121.331: Supplemental oxygen requirements for pressurized cabin airplanes: Reciprocating engine powered airplanes.

14 CFR 121.333: Supplemental oxygen for emergency descent and for first aid; turbine engine powered airplanes with pressurized cabins.

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.574: Oxygen for medical use by passengers.

14 CFR 121.801: Applicability.

14 CFR 121.803: Emergency medical equipment.
14 CFR 121.805: Crewmember Training for inflight medical events.

14 CFR 121 Appendix A: First Aid Kits and Emergency Medical Kits (list of equipment).

14 CFR 125.219, 135.91: Oxygen for medical use by passengers (requirement, contents).

14 CFR 135.91: Oxygen for medical use by passengers.

14 CFR 135.177: Emergency equipment requirements for aircraft having a passenger seating configuration of more than 19 passengers (first aid kit).

ACOB 232: Emergency Medical Kits.

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AC 120-44A: Air Carrier First Aid Programs.

AC 121-33B: Emergency Medical Equipment.

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MMEL PL-073: MMEL Relief for Emergency Medical Equipment.

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14 CFR 91.17: Alcohol or drugs (use).

AC 91.11-1: Guide to Drug Hazards in Aviation Medicine.

Legal Interpretation (Regionally issued): Fitness of Airline Pass Riders embedded at end of document.

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14 CFR 121.310(l), 125 Appendix A, 135.178: Additional emergency equipment (stowage provisions; each flight attendant seat).

14 CFR 121.549(b): Flying equipment (each crewmember must have flashlight).

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14 CFR 91.533, 121.391, 125.269, 135.107, Flight attendant requirements.

14 CFR 121.333: Supplemental oxygen for emergency descent and for first aid; turbine engine powered airplanes with pressurized cabins (oxygen requirements).

14 CFR 121.391, 125.269: Flight attendants (location during taxi, takeoff, and landing).
14 CFR 121.393: Crewmember requirements at stops where passengers remain on board.

14 CFR 121.394: Flight attendant requirements during passenger boarding and deplaning.

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.418: Differences training: Crewmembers and dispatchers.

14 CFR 121.427: Recurrent training.

14 CFR 121.432: General (qualifications).

14 CFR 121.433: Training required.

14 CFR 121.434(e): Operating experience, operating cycles, and consolidation of knowledge and skills.

14 CFR 121.583, 125.331: Carriage of persons without compliance with the passenger-carrying requirements of this part (flight attendants). (also see legal interpretation concerning 121.583 under "Briefing")

14 CFR 135.85: Carriage of persons without compliance with the passenger-carrying provisions of this part.

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InFO 07013: Flotation Equipment for Inlap Children (Revised).

Legal Interpretation of 121-340 (a)(b): infant life vests and overwater departures.

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14 CFR 91.1023: Program operating manual requirements.

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14 CFR 91.1053: Crewmember experience.

14 CFR 91.1057: Flight, duty and rest time requirements: All crewmembers.


14 CFR 91.1063: Testing and training: Applicability and terms used.

14 CFR 91.1067: Initial and recurrent flight attendant crewmember testing requirements.

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14 CFR 121.421: Flight attendants: Initial and transition ground training.

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14 CFR 91.535, 121.577, 125.333, 135.122: Stowage of food, beverage, and passenger service equipment during aircraft and movement on the surface, takeoff, and landing.

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**14 CFR 121.585, 135.129:** Exit seating.

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**AC 121-36:** Management of Passengers who may be Sensitive to Allergens.

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49 CFR 173.2: Hazardous materials classes and index to hazard class definitions.

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49 CFR 175.31: Reports of Discrepancies.

49 CFR 175.33: Shipping paper and notification of pilot-in-command.

49 CFR 175.900: Handling requirements for carbon dioxide, solid (dry ice).


49 CFR Part 175: Carriage by Aircraft.

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Legal Interpretation: Hazmat training requirements concerning loading & unloading.

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14 CFR 121.319: Crewmember interphone system (use).

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14 CFR 121.391, 125.269: Flight attendant requirements.


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. 15

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Legal Interpretation (Regionally issued): Fitness of Airline Pass Riders embedded at end of document.
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14 CFR 91.503: Flying equipment and operating information.

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14 CFR 91.523: Carry-on baggage.

14 CFR 91.525: Carriage of cargo.

14 CFR 91.533: Flight attendant requirements.

14 CFR 91.535: Stowage of food, beverage, and passenger service equipment during aircraft movement on the surface, takeoff, and landing.

AC 125-1: Operations of Large Airplanes Subject to Federal Aviation Regulations Part 125.

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14 CFR 121.308: Lavatory fire protection.

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ACOB 211: Carry-on Baggage (prohibition other articles in lavatory).


NAS9-15591: Cabin Fire Simulator Lavatory Tests.
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**MMEL PL-24:** Lavatory Fire Protection.

**MMEL PL-104:** Storage Bins/Cabin, Galley and Lavatory Storage Compartments/Closets.

**MMEL PL-116:** Non-Essential Equipment and Furnishings (NEF).

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14 CFR 25.1411(g): General (stowage provisions).

14 CFR 121.417: Crewmember emergency training.

ACOB 508: DC-8-61 Lifelines *(14 CFR 25.787: stowage compartments).*

ACOB 945: Lifeline Provisions for extended overwater operations.

**LIFE RAFT/LIFE VEST** *(also see ditching, lifelines, overwater operations)*

14 CFR 25.1411: General (safety equipment).

14 CFR 25.1415: Ditching equipment.


14 CFR 121.339: Emergency equipment for extended overwater operations (requirements).

14 CFR 121.340: Emergency flotation means (location and other requirements).

14 CFR 121.417: Crewmember emergency training.
14 CFR 121.573, 125.327: Briefing of passengers: Extended overwater operations, before flight.

14 CFR 121.583, 125.331: Carriage of persons without compliance with the passenger-carrying requirements of this part. *(also see legal interpretation concerning 121.583 under "Briefing")*

14 CFR 135.85: Carriage of persons without compliance with the passenger-carrying provisions of this part.

ACOB 224: Training for Flight and Cabin Crewmembers on the Availability, Capabilities, and Use of Emergency Flotation Equipment.

InFO 07013: Flotation Equipment for Inlap Children (Revised).

TSO-C70b: Life rafts (reversible and non-reversible).

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TSO-C72c: Individual Flotation Devices.

Legal Interpretation of 121-340 (a)(b): infant life vests and overwater departures.


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14 CFR 121.310, 125 Appendix A, 135.178: Additional emergency equipment (interior, exterior).

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AC 25.812-1A: Floor Proximity Escape Path Marking.


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14 CFR 121.310(h), 125 Appendix A, 135.178: Additional emergency equipment (flashlight stowage provisions).

14 CFR 121.339: Emergency equipment for extended overwater operations (lights on life vests).

14 CFR 121.549(b): Flying equipment (flashlights).
8900.1: Miscellaneous Operational Amendments, Air Carrier Cabin Safety Operations Provisions (illumination of passenger signs, movement on surface) # 3-3557.  

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14 CFR 121.285: Carriage of cargo in passenger compartment.

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14 CFR 121.693(e), 125.383: Load manifest: All certificate holders.

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AC 120-27E: Aircraft Weight and Balance Control.

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14 CFR 25.819: Lower deck service compartments (including galleys).


14 CFR 25.1439: Protective breathing equipment.

ACOB 214: Problems with Lower Lobe Galleys.


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14 CFR 119.53: Wet leasing of aircraft and other arrangements for transportation by air.

14 CFR 121.131: Applicability.

14 CFR 121.133, 125.71: Preparation.

14 CFR 121.135, 125.73: Contents.

14 CFR 121.137: Distribution and availability.

14 CFR 121.139: Requirements for manual aboard aircraft: Supplemental operations.

14 CFR 121.369: Manual requirements (Maintenance).


14 CFR 1520.5: Sensitive security information.

14 CFR 1520.7: Covered persons.

14 CFR 1520.9: Restrictions on the disclosure of SSI.

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14 CFR 1520.13: Marking SSI.

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AC 120-59A: Air Carrier Internal Evaluation Programs.

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InFO 13002: Crewmember Manuals.

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Legal Interpretation: 14 CFR § 121.137(b) Distribution and availability of manuals.

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14 CFR 121.15, 135.41: Carriage of narcotic drugs, marihuana, and depressant or stimulant drugs or substances.
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ACOB 928: Crewmember Procedures for assessing Damage to Aircraft Inflight (reporting potentially hazardous conditions).

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AC 121-33B: Emergency Medical Equipment.

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14 CFR 121.309(f): Emergency equipment (requirement and location).

AC 121-6: Portable Battery Powered Megaphones.

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ACOB 212: Stowage of Galley Service Items.

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ACOB 219: Door/Slide Arming.

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NARCOTIC DRUGS (also see drugs, marihuana)

14 CFR 91.15: Dropping objects.

14 CFR 121.15, 135.41: Carriage of narcotic drugs, marihuana, and depressant or stimulant drugs or substances.

NONDISCRIMINATION ON THE BASIS OF DISABILITY IN AIR TRAVEL (also see handicapped, passengers with disabilities)

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14 CFR 382.5: When are U.S. and foreign carriers required to begin complying with the provisions of this Part?

14 CFR 382.7: To whom do the provisions of this Part apply?

14 CFR 382.9: What may foreign carriers do if they believe a provision of a foreign nation's law conflicts with compliance with a provision of this part?

14 CFR 382.10: How does a U.S. or foreign carrier obtain a determination that it is providing an equivalent alternative to passengers with disabilities?

14 CFR 382.11: What is the general nondiscrimination requirement of this Part?
14 CFR 382.13: Do carriers have to modify policies, practices, and facilities to ensure nondiscrimination?

14 CFR 382.15: Do carriers have to make sure that contractors comply with the requirements of this Part?

14 CFR 382.17: May carriers limit the number of passengers with a disability on a flight?

14 CFR 382.19: May carriers refuse to provide transportation on the basis of disability?

14 CFR 382.21: May carriers limit access to transportation on the basis that a passenger has a communicable disease or other medical condition?

14 CFR 382.23: May carriers require a passenger with a disability to provide a medical certificate?

14 CFR 382.25: May a carrier require a passenger with a disability to provide advance notice that he or she is traveling on a flight?

14 CFR 382.27: May a carrier require a passenger with a disability to provide advance notice in order to obtain certain specific services in connection with a flight?

14 CFR 382.29: May a carrier require a passenger with a disability to travel with a safety assistant?

14 CFR 382.31: May carriers impose special charges on passengers with a disability for providing services and accommodations required by this rule?

14 CFR 382.33: May carriers impose other restrictions on passengers with a disability that they do not impose on other passengers?

14 CFR 382.35: May carriers require passengers with a disability to sign waivers or releases?

Information for passengers

14 CFR 382.41: What flight-related information must carriers provide to qualified individuals with a disability?

14 CFR 382.43: Must information and reservation services of carriers be accessible to individuals with visual, hearing, and other disabilities?

14 CFR 382.45: Must carriers make copies of this Part available to passengers?

Accessibility of aircraft

14 CFR 382.61: What are the requirements for movable aisle armrests?

14 CFR 382.63: What are the requirements for accessible lavatories?

14 CFR 382.65: What are the requirements concerning on-board wheelchairs?

14 CFR 382.67: What is the requirement for priority space in the cabin to store passengers' wheelchairs?

14 CFR 382.69: What requirements must carriers meet concerning the accessibility of videos, DVDs, and other audio-visual presentations shown on-aircraft to individuals who are deaf or hard of hearing?
14 CFR 382.71: What other aircraft accessibility requirements apply to carriers?

Seating accommodations

14 CFR 382.81: For which passengers must carriers make seating accommodations?

14 CFR 382.83: Through what mechanisms do carriers make seating accommodations?

14 CFR 382.85: What seating accommodations must carriers make to passengers in circumstances not covered by 382.81 (a) through (d)?

14 CFR 382.87: What other requirements pertain to seating for passengers with a disability?

Boarding, deplaning, and connecting assistance

14 CFR 382.91: What assistance must carriers provide to passengers with a disability in moving within the terminal?

14 CFR 382.93: Must carriers offer preboarding to passengers with a disability?

14 CFR 382.95: What are carriers’ general obligations with respect to boarding and deplaning assistance?

14 CFR 382.97: To which aircraft does the requirement to provide boarding and deplaning assistance through the use of lifts apply?

14 CFR 382.99: What agreements must carriers have with the airports they serve?

14 CFR 382.101: What other boarding and deplaning assistance must carriers provide?

14 CFR 382.103: May a carrier leave a passenger unattended in a wheelchair or other device?

14 CFR 382.105: What is the responsibility of carriers at foreign airports at which airport operators have responsibility for enplaning, deplaning, and connecting assistance?

Services on aircraft

14 CFR 382.111: What services must carriers provide to passengers with a disability on board the aircraft?

14 CFR 382.113: What services are carriers not required to provide to passengers with a disability on board the aircraft?

14 CFR 382.115: What requirements apply to on-board safety briefings?

14 CFR 382.117: Must carriers permit passengers with a disability to travel with service animals?

14 CFR 382.119: What information must carriers give individuals with vision or hearing impairment on aircraft?

Stowage of wheelchairs, other mobility aids, and assistive devices
14 CFR 382.121: What mobility aids and other assistive devices may passengers with a disability bring into the aircraft cabin?

14 CFR 382.123: What are the requirements concerning priority cabin stowage for wheelchairs and other assistive devices?

14 CFR 382.125: What procedures do carriers follow when wheelchairs, other mobility aids, and other assistive devices must be stowed in the cargo compartment?

14 CFR 382.127: What procedures apply to stowage of battery-powered mobility aids?

14 CFR 382.129: What other requirements apply when passengers' wheelchairs, other mobility aids, and other assistive devices must be disassembled for stowage?

14 CFR 382.131: Do baggage liability limits apply to mobility aids and other assistive devices?

14 CFR 382.133: What are the requirements concerning the evaluation and use of passenger-supplied electronic devices that assist passengers with respiration in the cabin during flight?

Training and administrative provisions

14 CFR 382.141: What training are carriers required to provide for their personnel?

14 CFR 382.143: When must carriers complete training for their personnel?

14 CFR 382.145: What records concerning training must carriers retain?

Complaints and enforcement procedures

14 CFR 382.151: What are the requirements for providing Complaints Resolution Officials?

14 CFR 382.153: What actions do CROs take on complaints?

14 CFR 382.155: How must carriers respond to written complaints?

14 CFR 382.157: What are carriers' obligations for recordkeeping and reporting on disability-related complaints?

14 CFR 382.159: How are complaints filed with DOT?

Appendix A to Part 382 - Report of Disability-Related Complaint Data.

Appendix B to Part 382 - Cross-Reference Table.

NON-FLIGHT ATTENDANT PERSONNEL (also see supernumerary personnel)

NUMBER OF PASSENGER SEATS (also see seats/safety belts)

Determined accordance with 14 CFR 25.803 and 121.291.
Listed in the OpSpecs/Type Certificate Data Sheets.

**OFFICE OF AVIATION MEDICINE (OAM)**

Aerospace Medicine Technical Reports

**OPERATING EXPERIENCE** *(also see crew qualifications, training - CFRs, training - broad spectrum)*

14 CFR 121.392: Personnel identified as flight attendants.

14 CFR 121.434: Operating experience, operating cycles, and consolidation of knowledge and skills (flight attendant).

8900.1: Flight Attendants Operating Experience # 3-3531. ²

**OPERATIONAL CONTROL**

14 CFR 121.533, 121.535, 121.537: Responsibility for operational control: Domestic operations, flag operations, supplemental operations (responsibility and authority).

8900.1: Training, Qualifications and Operational Control of Flight Attendants Who have Served or May be Serving at more than One Air Carrier # 3-1868. ²³

AC 120-101: Part 121 Air Carrier Operational Control.

InFO 08005: Part 135 Operational Control Questions & Answers (Q&As).

**OPERATIONS SPECIFICATIONS**

14 CFR 1.1: General Definitions.

14 CFR 119.9: Use of business names.

14 CFR 119.33: General requirements.

14 CFR 119.36: Additional certificate application requirements for commercial operators.

14 CFR 119.37: Contents of an Air Carrier Certificate or Operating Certificate.

14 CFR 119.43: Certificate holder’s duty to maintain operations specifications.

14 CFR 119.47: Maintaining a principal base of operations, main operations base, and main maintenance base; change of address.

14 CFR 119.49: Contents of operations specifications.

14 CFR 119.53: Wet leasing of aircraft and other arrangements for transportation by air.
14 CFR 119.59: Conducting tests and inspections.

14 CFR 119.63: Recency of operation.

14 CFR 119.65: Management personnel required for operations conducted under part 121 of this chapter.

14 CFR 119.67: Management personnel: Qualifications for operations conducted under part 121 of this chapter.

14 CFR 119.69: Management personnel required for operations conducted under part 135 of this chapter.

14 CFR 119.71: Management personnel: Qualifications for operations conducted under part 135 of this chapter.

8900.1: Availability of Ops Specs to Crewmembers and Other Employee Personnel # 3-681.

OVERPRESSURIZED AIRCRAFT

8900.1: Over-pressurized Airplanes # 3-3464.

SAFO 08007: Hazard Present on Airplanes Pressurized by an A/C Cart during Ground Operations.

A-07-96: NTSB Safety Recommendation concerning aircraft pressurized on the ground with air conditioning cart attached.

OVERWATER OPERATIONS (also see ditching, lifelines, liferaft/life vest)

14 CFR 1.1: General definitions (extended overwater flight).

14 CFR 91.509: Survival equipment for overwater operations.

14 CFR 121.161: Airplane limitations: Type of route.

14 CFR 121.339: Emergency equipment for extended overwater operations.


14 CFR 121.573: Briefing passengers: extended overwater operations.

14 CFR 121.583, 125.331: Carriage of persons without compliance with the passenger-carrying requirements of this part. (also see legal interpretation concerning 121.583 under "Briefing")

14 CFR 135.85: Carriage of persons without compliance with the passenger-carrying provisions of this part.


14 CFR 125.327(a) (6): Briefing of passengers before flight.

AC 120-47: Survival Equipment for Use In Overwater Operations.

8900.1: Briefings on Individual Flotation Devices # 3575. 15

TSO-C13f: Life Preservers (minimum standards).

TSO-C91a: Emergency Locator Transmitters (ELT) Equipment.

InFO 07003: Emergency Locator Transmitter (ELT) Accessibility and Carriage.

Legal Interpretation: Carriage of persons without compliance with the passenger-carrying requirements of 121.583.

Legal Interpretation of 121-340 (a)(b): infant life vests and overwater departures.

OXYGEN (also see decompression, oxygen masks)

14 CFR 25.1439: Protective breathing equipment [separate compartments (lower lobe)].

14 CFR 25.1441: Oxygen equipment and supply.


14 CFR 25.1445: Equipment standards for the oxygen distributing system.

14 CFR 25.1447: Equipment standards for oxygen dispensing units.


14 CFR 25.1450: Chemical oxygen generators.


14 CFR 91.211: Supplemental oxygen.

14 CFR 121.327: Supplemental oxygen: Reciprocating engine powered airplanes.


14 CFR 121.331: Supplemental oxygen requirements for pressurized cabin airplanes: Reciprocating engine powered airplanes.

14 CFR 121.333: Supplemental oxygen for emergency descent and for first aid; turbine engine powered airplanes with pressurized cabins.

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.574, 125.219, 135.91: Oxygen for medical use by passengers.

14 CFR 135.89: Pilot requirements: Use of oxygen.

14 CFR 135.157: Oxygen equipment requirements.


8900.1: Transportation of Oxygen Generators (Chemical) 6-2151. 42

AC 120-95: Portable Oxygen Concentrators.


SAFO 05004: Portable Oxygen for Flight Attendants must be Connected.

SFAR 106: Rules for use of portable oxygen concentrator systems on board aircraft.


InFO 09006: Department of Transportation (DOT) Final Rule “Nondiscrimination on the Basis of Disability in Air Travel” and the Use of Respiratory Assistive Devices on Aircraft.

InFO 13005: Acceptance of Passenger Supplied Medical Oxygen Onboard Aircraft.


FAA Approved Portable Oxygen Concentrators - Positive Testing Results.

OXYGEN MASKS (also see decompression, protective breathing equipment)


14 CFR 121.333: Supplemental oxygen for emergency descent and for first aid: turbine engine powered airplanes with pressurized cabins (use of).

AC 120-43: Influence of Beards on Oxygen Mask Efficiency.

8900.1: Use of Oxygen Mask by Crew During Decompression. 3-1859. 29

TSO-C99: Protective Breathing Equipment.

TSO-C64a: Oxygen Mask Assembly, Continuous Flow, Passenger.

TSO-C116: Crewmember Protective Breathing Equipment.

TSO-C103: Continuous Flow Oxygen Mask Assembly (for non-transport category aircraft).

FAA-AM-80-18: Evaluation of the Protective Efficiency of a New Oxygen Mask for Aircraft Passenger Use to 40,000 Feet.
**FAA Approved Portable Oxygen Concentrators (POC).** (Testing results)

**OZONE**

14 CFR 121.578: Cabin ozone concentration (amount oxygen permissible in cabin, testing requirements).

AC 120-38: Transport Category Airplanes Cabin Ozone Concentrations (method of compliance with 121.578).


**P.A. SYSTEM** *(see public address system)*

**PASSENGER** *(also see briefing)*

14 CFR 121.333: Supplemental oxygen for emergency descent and for first aid; turbine engine powered airplanes with pressurized cabins.

14 CFR 121.417: Crewmember emergency training.

14 CFR 121.571: Briefing passengers before takeoff.

14 CFR 121.573: Briefing passengers: Extended overwater operations.

14 CFR 121.585, 135.129: Exit seating.

14 CFR 125.327 (a) (6): Briefing of passengers before flight.

49 CFR 1544.207: Screening of individuals and property.


8900.1: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. 15


8900.1: Fire Prevention # 3-1851. 29

ACOB 218: Brace for Impact Positions.

8900.1: Brace for Impact Positions # 3-3563. 15

Cabin Safety Subject Index

8900.1: Training on the Chemically Generated Supplemental Oxygen System # 3-1856.  
ACOB 228: Passenger Seatbelt Discipline.

8900.1: Passenger Seatbelt Discipline # 3-3561.  

ACOB 824: Actions Relative to Turbulence Encounters (illumination of seat discipline sign).

8900.1: Policy for Passengers and Flight Attendants Use of Seatbelts During Turbulence # 3-3567.  

8900.1: Passenger Briefing Procedures #3-3213.  

AC 121-24C: Passenger Safety Information Briefing and Briefing Cards.

InFO 07007: DOT Manual for Quarantinable Diseases.

InFO 11001: Seat Belt Use and Passenger Injuries in Turbulence.

TSA: Permitted and Prohibited Items.  

Formerly referred to as “Supernumerary Personnel.” Supernumerary personnel are passengers.

8900.1: Carriage of Passengers Specified in Part 121, § 121.583(a), Part 125, § 125.331 and Part 135, § 135.85 # 6-271.  

(“Supernumerary personnel” are defined as passengers)

ACOB 206: Use of Supernumerary Personnel in Aircraft Cabins.

8900.1: Use of Non-Flight Attendant Personnel in Aircraft Cabins # 3-3514.  

SAFO 08010: Accomplishing safety-related functions in Part 135 operations.

SAFO 08010: Expanded information for SAFO 08010 Use of Non-Safety Personnel Onboard an Aircraft During Operations (Applicable to part 121 and 135).

Legal Interpretation: Is a server a flight attendant on part 135 operations.

PASSENGER INFORMATION/SIGNS (also see briefing, signs)

14 CFR 91.517: Passenger information (smoking and safety belt signs).

14 CFR 125.207: Emergency equipment requirements (smoking and safety belt signs).

14 CFR 25.791, 121.317, 125.217, 135.127: Passenger information: signs and placards, requirements, smoking prohibitions, and additional seatbelt requirements.

14 CFR 121.571, 125.327, 135.117: Briefing passengers before takeoff (information cards).

14 CFR 135.127: Passenger information requirements and smoking prohibitions (information cards).

ACOB 228: Passenger Seatbelt Discipline.
ACOB 404(a): Emergency escape routes from Overwing Exit on DC-9-10 Aircraft.

8900.1: Emergency escape routes (Overwing Exit on DC-9-10 Aircraft) # 3-3485. 13

AC 121-24C: Passenger Safety Information Briefing and Briefing Cards.

8900.1: Fokker 28-4000 Passenger Safety Information Cards # 3-3556. 15

FSAT 97-06: Passenger Information on Beechcraft 1900’s and Other Similar Airplanes. See “where do I find?”

InFO 11006: Inflatable Seat Belts.

MMEL PL-123: Passenger Notice System (Lighted Information Signs).

PASSENGERS WITH DISABILITIES (also see complaint resolution officer, handicapped)

8900.1: Location and Placement of Service Animals on Aircraft # 3-3576. 15

8900.1: Use of Orthotic Positioning Devices (OPD) by People With Disabilities in Aircraft Seats # 3-3577. 15

Information for passengers with disabilities.

U.S. D.O.T. Air Travel – Civil Rights.

14 CFR Part 382 Non-Discrimination.

Nondiscrimination on the Basis of Disability in Air Travel – Final Rule.


Answers to Frequently Asked Questions Concerning Air Travel - Section 382.7, effective May 13, 2009.

Nondiscrimination on the Basis of Disability in Air Travel; Accessibility of Aircraft and Stowage of Wheelchairs.

Guidance Concerning Service Animals in Air Transportation.

New Horizons, Information for the Air Traveler with a Disability.

DOT - Steps Taken to Ensure New Security Requirements Preserve and Respect the Civil Rights of People with Disabilities

Use of Restraint Systems and Travel Chairs by People with Disabilities.

InFO 09006: Department of Transportation (DOT) Final Rule “Nondiscrimination on the Basis of Disability in Air Travel” and the Use of Respiratory Assistive Devices on Aircraft.

InFO 11017: Accessible-Lavatory Requirements of Title 14 of the Code of Federal Regulations (14 CFR) Part 382, Subpart E.
DOT Air Carrier Access Act.

What Airline Employees, Airline Contractors, and Air Travelers with Disabilities Need to Know About Access to Air Travel for Persons with Disabilities; A Guide to the Air Carrier Access Act (ACAA) and its implementing regulations, 14 CFR Part 382 (Part 382)

PASSENGER RECOVERY


121.415: Crewmember and Dispatcher Training Requirements.

AC 120-42B: Extended Operations (ETOPS and Polar Operations).

AC 135-42: Extended Operations (ETOPS) and Operations in the North Polar Area.

PETS (also see carry-on baggage, passengers with disabilities)

AC 121-36: Management of Passengers who may be Sensitive to Allergens.

PILOTS (also see admission to flight deck)

14 CFR 1.1: General definitions (of pilot-in-command).

14 CFR 121.533, 121.535, 121.537: Responsibility for operational control: Domestic operations, flag operations, supplemental operations (responsibility and authority).

14 CFR 121.543: Flight Crewmember at Controls.

14 CFR 121.545, 135.115: Manipulation of controls.

14 CFR 125.313: Manipulation of controls when carrying passengers.

14 CFR 121.557, 121.559, 125.319, 135.19: Emergencies: Domestic and flag operations, supplemental operations.

14 CFR 121.563, 125.323, 135.65: Reporting mechanical irregularities.

14 CFR 135.77: Responsibility for operational control.

PLACARDS (also see signs)


14 CFR 25.1557: Miscellaneous markings and placards. (weight limitation placard requirements)

Requirements for Placards on Compartments:

14 CFR 121.215: Cabin interiors.

14 CFR 121.285: Carriage of cargo in passenger compartments.

14 CFR 121.309: Emergency equipment.

14 CFR 121.317: Passenger information requirements, smoking prohibitions, and additional seatbelt requirements.

14 CFR 121.589: Carry-on baggage.

14 CFR 121.313, 125.213: Miscellaneous equipment.


ANM-115-05-001: Part 25 - Installation of "No Stowage" Placards on Surfaces Not Designed or Intended To Be Used for Stowage.

MMEL PL-89: Fasten Seat Belt While Seated Signs or Placards.

MMEL PL-123: Passenger Notice System (Lighted Information Signs).

PRISONER (also see security, weapons)

49 CFR 1544.221: Carriage of passengers under the control of armed law enforcement escorts.

PROBLEM PASSENGER

14 CFR 121.575: Alcoholic beverages.

49 CFR 1544.219: Carriage accessible of weapons.

49 CFR 1544.221: Carriage of passengers under the control of armed law enforcement escorts (prisoner).

ACOB 202: Service of Alcoholic Beverages.

8900.1: Service of Alcoholic Beverages # 3-3546. 15

AC 120-32: Air Transportation of Handicapped Passengers.

PROTECTIVE BREATHING EQUIPMENT (also see oxygen masks)

14 CFR 25.1439: Protective breathing equipment [lower lobe galley (a/c under 14 CFR Part 25)].
Cabin Safety Subject Index

14 CFR 121.337: Protective breathing equipment.

14 CFR 121.417: Crewmember emergency training.


8900.1: Fire Control Equipment, and Related training Drills # 3-1858. 29

AC 120-43: Influence of Beards on Oxygen Mask Efficiency.

TSO-C78: Crewmember Demand Oxygen Masks.

TSO-C89: Oxygen Regulators, Demand.

TSO-C116: Crewmember Protective Breathing Equipment.

FAA-AM-83-10: An Analysis of Potential PBE Devices Intended for Use by Aircraft Pax.

FAA-AM-87-5: Evaluation of Providing Smoke/Fume PBE for Airline Passenger Use.

FAA-AM-89-8: Performance Evaluation of the Puritan-Bennett Crewmember PBE.

FAA-AM-89-10: Comparison of PBE Performance at Ground Level and 8,000 Feet.

FAA-AM-89-12: Effects of Wearing Pax PBE on Evacuation Through Type III and IV Exits in Clear Air and Smoke.

FAA-AM-93-6: Comparison of Portable Crewmember PBE (CPBE) Designs.

MMEL PL-43: Crewmember Protective Breathing Equipment (PBE).

PROVING AND VALIDATION TESTS

14 CFR 121.163, 135.145: Aircraft proving tests.

8900.1: Phase Four: Validation Tests # 3-3155. 8

8900.1: General Information. 48

8900.1: The Proving and Validation Test Process. 48

8900.1: Proving Test Requirements. 48

8900.1: Planning the Proving Test. 48

8900.1: Proving tests: The Demonstration Phase. 48

8900.1: Reporting Procedures. 48
8900.1: Request for Deviation of Proving Test Hours. 48

8900.1: Validation Test Requirements. 48

8900.1: Certification Process Document. 49

8900.1: Proving Test Protocols # 10-441. 49

PUBLIC ADDRESS / P.A. SYSTEM (Also see Interphone)

14 CFR 25.1307: Miscellaneous equipment.

14 CFR 25.1423: Public address system.

14 CFR 121.318: Public address system (requires independent power source aircraft manufactured after specific date).

14 CFR 121.319: Crewmember interphone system.

14 CFR 121.421: Flight attendants: Initial and transition ground training.

14 CFR 135.150: Public address and crewmember interphone systems.


RADIATION

FAA-AM-92-2: Radiation Exposure of Air Carrier Crewmembers II.

AC 120-61B: Crewmember Training on In-Flight Radiation Exposure.

DOT-FAA-AM-03/16: What Aircrews Should Know About Their Occupational Exposure to Ionizing Radiation.

RECORDKEEPING

119.59: Conducting tests and inspections.

14 CFR 121.683, 125.401: Crewmember and dispatcher record (recordkeeping).

14 CFR 135.63: Recordkeeping requirements.

8900.1: Operator Recordkeeping, Air Carrier: Acceptance or Approval Process # 3-3001 – 3-3005. 9

8900.1: Operator Recordkeeping, Air Carrier: Computer-Based Recordkeeping - # 3-3051 – 3-3057. 10

8900.1: Operator Recordkeeping, Air Carrier: Currency Periods for Records # 3-3031 – 3-3034. 11

8900.1: Operator Recordkeeping, Air Carrier: General # 3-2981 – 3-2985. 12
8900.1: Recommended Advanced Qualification Program (AQP) Currency Periods # 3-3034.

8900.1: Recordkeeping Systems # 3-2267.


**REFUSING PASSENGER TRANSPORTATION** *(also see nondiscrimination on the basis of disability in air travel)*

49 CFR 1544.207: Screening of individuals and property.

14 CFR 121.575: Alcoholic beverages.

14 CFR 121.585: Exit seating.

14 CFR 121.586: Authority to refuse transportation.

**REPORTABLE EVENTS**

14 CFR 121.703: Mechanical reliability reports.

AC 120-30A: Reporting Requirements of Air, Carriers, Commercial Operators, Travel Clubs, and Air Traffic.

8900.1: Service of Alcoholic Beverages # 3-3546.

8900.1: Compliance with smoking regulations for in-flight operations 14-156.

**RESPONSIBILITY FOR OPERATIONAL CONTROL**

14 CFR 121.533, 121.535, 121.537: Responsibility for operational control: Domestic operations, flag operations, supplemental operations (responsibility and authority).

**REST** *(see duty time)*

**RULES GOVERNING ALL CERTIFICATE HOLDERS UNDER THIS PART (121)**

Reserved

**SAFETY EQUIPMENT** *(see emergency equipment)*

14 CFR 25.1411: General.

**SAFETY MANAGEMENT SYSTEMS**

AC 12-59A: Air Carrier Internal Evaluation Programs.

8740.1E: Safety Management Systems – Background (See Chapter 13).

InFO 08022: FAA Safety Management System (SMS) developments – No. 1.

InFO 08053: FAA Safety Management System (SMS) developments – No. 2.

**SEATBELT DISCIPLINE (also see turbulence)**

AC 120-88A: Preventing Injuries Caused by Turbulence.

ACOB 228: Passenger Seatbelt Discipline.

8900.1: Passenger Seatbelt Discipline # 3-3561. 15


8900.1: Flight and Cabin Crewmember Coordination and Communication, and Safety During Potentially Hazardous Conditions of Flight # 3-3562. 15

InFO 11001: Seat Belt Use and Passenger Injuries in Turbulence.

**SEATS/SAFETY BELTS (also see number of passenger seats, shoulder harness)**

14 CFR 25.785: Seats, berths, safety belts and harnesses.

14 CFR 25.817: Maximum number of seats abreast.

14 CFR 91.107: Use of safety belts, shoulder harnesses, and child restraint systems.

14 CFR 121.285: Carriage of cargo in passenger compartments.

14 CFR 121.311, 125.211: Seats, safety belts, and shoulder harnesses (use and requirement; upright for takeoff and landing).

14 CFR 135.127: Passenger information requirements and smoking prohibitions.

14 CFR 121.317, 125.217, 135.127: Passenger information requirements, smoking prohibitions, and additional seatbelt requirements.

14 CFR 121.571: Briefing passengers before takeoff.

14 CFR 135.128: Use of safety belts and child restraint systems.

14 CFR 382.61: What are the requirements for movable aisle armrests?

8900.1: Upright Position of Seat Backs for Takeoff and Landing # 3-3482.  


AC 21-25A: Approval of Modified Seats and Berths Initially Approved Under a Technical Standard Order.

AC 25.853-1: Flammability Requirements for Aircraft Seat Cushions.

8900.1: Protruding Passenger Seat Armrests # 3-3483.  

8900.1: Policy for Passengers and Flight Attendants Use of Seatbelts During Turbulence # 3-3567.  

8900.1: Seat Back Break-Over # 6-356.  

TSO-C25a: Aircraft Seats and Berths (Type I transport, 6g forward load).

TSO-C39c: Aircraft Seats and Berths.

TSO-C22g: Safety Belts.

TSO-C114: Torso Restraint Systems.

FAA-AM-95-30: Experimental Abdominal Pressure Measurement Device for Child ATDs.


InFO 09018: Stowage of Items in Seat Pockets.

InFO 10021: Improved Seat Rule 14 CFR 121.311(j).

InFO 11006: Inflatable Seat Belts.

InFO 12012: Use of Passenger-Provided Seat Belt Extenders.

Final Rule: Improved Seats in Air Carrier Transport Category Airplanes (air bags). (Federal Register 09/27/2005)

MMEL PL-079: Passenger Seat Relief.

SECURITY (also see prisoner, weapons)

14 CFR 121.295: Location for a suspect device.


108-2: Transportation of Federal Air Marshalls.

108-3: Aviation Security – Coordination on Training (crewmember currency requirements).


49 CFR 1544.303: Bomb or air piracy threats.

AC 90-103: Reporting of Threats in Accordance with the Common Strategy.

InFO 08014: Minimum Crew Requirements for Boarding and Presence of Federal Air Marshals.

8900.1: Minimum Crew Requirements for Boarding and Presence of Federal Air Marshals # 9-20 – 22. 46

Vision-100 Century of Aviation Reauthorization Act

SERVICE ANIMALS IN AIR TRANSPORTATION

See Passengers with Disabilities. Federal Register Guidance Concerning Service Animals in Air Transportation. (.doc version)

SERVICE ITEMS (also see galley equipment)

14 CFR 91.535, 121.577, 125.333, 135.122: Stowage of food, beverage, and passenger service equipment during aircraft and movement on the surface, takeoff, and landing.

ACOB 212: Stowage of Galley Service Items.

8900.1: Stowage of Galley Service Items # 3-3549. 15

ACOB 213: Potential Problems Associated with Food and Beverage Service.

8900.1: Potential Problems Associated with Food/Beverage Service # 3-3551. 15

ACOB 915: Change to Federal Aviation Regulation Section 121.576 (restraint of serving carts when not in use).

8900.1: Miscellaneous Operational Amendments, Air Carrier Cabin Safety Operations, Compliance # 3-3557. 16
SAFO 13001: Safety Hazard Concerning Bursting Coffee Filter Packages.

**SHOULDER HARNESS** *(also see seats/safety belts)*

14 CFR 91.521: Shoulder harness (use and requirement).

14 CFR 121.311: Seats, safety belts, and shoulder harnesses (use and requirement).


8900.1: Flight Attendant Restraint During a Crash and Emergency Evacuation Second Choice Exit Determination # 3-3565. 

TSO-C114: Torso Restraint Systems.

**SIGNS** *(also see passenger information, placards)*


14 CFR 91.517: Passenger information (smoking and safety belt signs).

14 CFR 121.317: Passenger information requirements, smoking prohibitions, and additional seatbelt requirements (signs).

14 CFR 135.177: Emergency equipment requirements for aircraft having a passenger seating configuration of more than 19 passengers (signs).

MMEL PL-123: Passenger Notice System (Lighted Information Signs).

**SLIDE / RAFT** *(also see evacuation, evacuation slides)*

14 CFR 121.417: Crewmember emergency training.

ACOB 913: Demonstration of Portability of Automatic Slide/Raft Assemblies.


FAA-AM-98-3: Inflatable Escape Slide Beam & Girt Strength Tests.

MMEL PL-99: Door/Slide Relief Policy.

**SMOKING**


14 CFR 121.285: Carriage of cargo in passenger compartments (obstruction of no smoking sign).
14 CFR 121.317, 125.217, 135.127: Passenger information requirements, smoking prohibitions, and additional seatbelt requirements.

14 CFR 121.317(h), 125.217, 135.127: Passenger information requirements, smoking prohibitions, and additional seatbelt requirements (prohibition against smoking in lavatory).

14 CFR 121.571, 125.327: Briefing passengers before takeoff.

14 CFR 252: Smoking Aboard Aircraft (prohibition against smoking on certain flights).

49 USC 41706: Prohibitions against smoking on scheduled flights.

8900.1: Compliance with smoking regulations for in-flight operations #14-156. 18

FAA-AM-80-11: The Effects of Tobacco on Aviation Safety.

DOT Part 252: Smoking Aboard Aircraft.

TC6918SE-T-CS-12: Equivalent Level of Safety – no smoking placards.

N 8900.240: Expanded Use of Passenger Portable Electronic Devices (PED).

InFO 13010: Supplement – FAA Aid to Operators for the Expanded Use of Passenger PEDS.

SUPERNUMERARY PERSONNEL (See Passenger and scroll down to “Formerly referred to as “Supernumerary Personnel.” The category of persons “supernumerary personnel” does not exist. They are passengers.)

SURVIVAL TRAINING/SURVIVING PASSENGERS

14 CFR 121.339, 121.353: Emergency equipment for extended overwater operations (survival kit).

ACOB 959: Crewmember Survival Training.

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ACOB 940: Care of Passengers Following Air Carrier Accidents.


FAA-AM-94-10: Effects of Cold Exposure on Wet Aircraft Passengers.

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ACOB 907: Guidelines for Crewmember Training of Tailcone Training Devices (DC-9 approval).
Cabin Safety Subject Index

8900.1: Guidelines for Crewmember Training on Aircraft Tailcones and Tailcone Training Devices # 3-1863.

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14 CFR 121.391(d): Flight attendants (seated during taxi).

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ACOB 206: Use of Supernumerary Personnel in Aircraft Cabins.

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ACOB 219: Door/Slide Arming.

8900.1: Door/Slide Arming # 3-3560.

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Aircraft Certification Service TSO Index.

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119.53: Wet leasing of aircraft and other arrangements for transportation by air.

14 CFR 121.400, 135.321: Applicability and terms used.

14 CFR 121.401, 135.323: Training program: General.

14 CFR 121.403, 135.327: Training program: Curriculum.

14 CFR 121.404: Compliance dates: Crew and dispatcher resource management training.

14 CFR 121.405, 135.325: Training program and revision: Initial and final approval.

14 CFR 121.415, 135.329: Crewmember and dispatcher training requirements.

14 CFR 121.417, 135.331: Crewmember emergency training.

14 CFR 121.418: Differences training: Crewmembers and dispatchers.

14 CFR 121.427, 135.351: Recurrent training.

14 CFR 121.429: [Reserved].

14 CFR 121.432: General (crewmember qualifications).

14 CFR 121.433(c)ii.: Training required.

14 CFR 121.434: Operating experience, operating cycles, and consolidation of knowledge and skills.

14 CFR 121.569: Equipment interchange: Domestic and flag operations.

14 CFR 121.801: Applicability. (Emergency Medical Equipment and Training)

14 CFR 121.803: Emergency medical equipment.

14 CFR 121.805: Crewmember Training for inflight medical events.

14 CFR 125.289, 135.295: Initial and recurrent flight attendant crewmember testing requirements.

14 CFR 125.293, 135.301: Crewmember: Tests and checks, grace provisions, training to accepted standards.

49 CFR 172: Training requirements: Handling and carriage of hazardous materials.

14 CFR 135.341: Pilot and flight attendant crewmember training programs.

14 CFR 135.343: Crewmember initial and recurrent training requirements.


49 CFR 1544.235: Training and knowledge for individuals with security-related duties.

49 CFR 1544.303: Bomb or air piracy threats.

**TRAINING – BROAD SPECTRUM**

AC 120-88A: Preventing Injuries Caused by Turbulence.

ACOB 205: Duty Assignment of Required and Non-Required Flight Attendant (info regarding trainees meeting qualification requirements).

8900.1: Duty Assignment of Required and Non-Required Flight Attendants (info regarding trainees meeting qualification requirements) # 3-3513. ³

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ACOB 928: Crewmembers Procedures for Assessing Damage To Aircraft Inflight (reporting equipment and threatening situations).

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8900.1: Flight Attendant General Emergency Training – Handling of Carry-on Baggage During an Aircraft Accident # 3-1799.


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TRAINING – REQUALIFICATION

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14 CFR 121.577: Stowage of food, beverage, and passenger service equipment during airplane movement on the surface, takeoff, and landing.

ACOB 212: Stowage of Galley Service Items (prohibition against serving during surface movement).

8900.1: Stowage of Galley Service Items # 3-3549.

ACOB 213: Potential Problems Associated with Food and Beverage Service.

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8900.1: Galley Security # 3-3568.

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8900.1: Potential Problems Associated with Food/Beverage Service # 3-3551. 15

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ACOB 824: Actions Relative to Turbulence Encounters.

ACOB 915: Change to Federal Aviation Regulation Section 121.576 (restraint galley items during turbulence).

8900.1: Policy for Passengers and Flight Attendants Use of Seatbelts During Turbulence # 3-3567. 15

AC 120-88A: Preventing Injuries Caused by Turbulence.

SAFO 05007: Announcing AC 120-88 Preventing Injuries Caused by Turbulence.

InFO 11001: Seat Belt Use and Passenger Injuries in Turbulence.

VENTILATION

14 CFR 25.831, 121.219, 125.117: Ventilation (standards for adequate ventilation).

14 CFR 121.421: Flight attendants: Initial and transition ground training (ventilation controls).


VOLUNTARY DISCLOSURE PROGRAMS

AC 00-58B: Voluntary Disclosure Reporting Program.

AC 121-37: Voluntary Disclosure Reporting Program - Hazardous Materials

InFO 08021: New guidance for sign-off by part 119 designated management personnel for Voluntary Disclosure Reporting Program (VDRP) submissions.
WASTE COMPARTMENTS

14 CFR 121.215(e), 125.113: Cabin interiors (requirements for towel and waste receptacles).


8900.1: Fire Prevention # 3-1851.


WEAPONS (also see security)

49 CFR 1544.219: Carriage of accessible weapons.
49 CFR 1544.221: Carriage of prisoners under the control of armed law enforcement officers.
49 CFR 1544.223: Transportation of Federal Air Marshalls.
49 CFR 1540.111: Carriage of weapons, explosives, and incendiaries by individuals.

14 CFR 121.575: Alcoholic beverages (no alcohol to someone with a deadly/dangerous weapon).
14 CFR 135.119: Prohibition against carriage of weapons.


WEIGHT AND BALANCE

AC 120-27E: Aircraft Weight and Balance Control.

WIDE-BODIED AIRCRAFT (wide-bodied aircraft specifically mentioned)

ACOB 208: Routine Opening/Closing of Doors on Wide-bodied Jets.

8900.1: Routine Opening/Closing of Doors on Wide-Bodied Jets # 3-3481.

ACOB 214: Problems with Lower Lobe Galleys.

8900.1: Problems with Lower Lobe Galleys # 3-3552.


8900.1: Fire Prevention # 3-1851.

ACOB 221: Procedures and training for Emergency Evacuations.
8900.1: Procedures and training for Emergency Evacuations # 3-1853. 

8900.1: Training on Operation of DC-10 Doors # 3-1860.
Where do I find…

FAA RESOURCES

Aircraft Safety Alerts
Airline Certificate Information
Airline Certification
ATOS - Main
ATOS Reference Library
Aviation Safety Action Program (ASAP)
Aviation Safety & Health Program (ASHP)
Cabin Safety
Child Safety
Civil Penalties
Equivalent Levels of Safety Findings
Federal Register
Final Rules (CFR)
Fire and Cabin Safety Reports
Fire and Cabin Safety Research
Flight Delay Information
Hazardous Materials – Airline Operations
Hazardous Materials – Passengers and Crew
Hazardous Materials – Regulations and Policies
Historical FAA Regulations
Legal Interpretations
Master Minimum Equipment List (MMEL)
Master Minimum Equipment (MMEL) Policy Letters
Medical/Medicine questions
Notices of Proposed Rulemaking (NPRM)
Where do I find…

NPRM – Proposed and Final Rules

Passengers with disabilities

Recently Published Rulemaking Documents

Supplemental Type Certificates

Type Certificate Data Sheets

Unruly Passenger Statistics

FAA VIDEOS

Aircrew Survival Videos

FAA Computer simulation of an airplane in turbulence

FAA In-flight Firefighting Training Video

FAA Installing a forward facing child restraint

FAA Laptop Battery Fires Video

FAA System Safety Video

Physiology of Flight Videos

OTHER FEDERAL AGENCIES

Aviation Safety Reporting System (NASA)

CDC - Infection Control Guidelines for Cabin Crew Members on Commercial Aircraft

EPA - Aircraft Drinking Water

Hazardous Materials Emergency Response Guide

NTSB Safety Study: Emergency Evacuation of Commercial Airplanes

PHMSA – Hazardous Materials Safety

PHMSA – Hazmat Training Program Guide

PHMSA – Training materials and Publications

Transportation Security Administration (TSA)
EQUIPMENT MANUFACTURER INFO

Air Cruisers (Slide/Life rafts, survival gear)

AmSafe – Commercial Aircraft Air Bags

AmSafe – Frayed seatbelt defined

AmSafe – General Information

AmSafe – C.A.R.E.S. information

Eastern Aero Marine (life rafts, survival gear)

EM-1A/1D Megaphone (ACR Electronics)

Essex PBE

Kids Fly Safe (C.A.R.E.S. seat harness)

Scott PBE See Protective Breathing Equipment (PBE P/N 802300-14)

Switlik (Life vests)

Zodiac Aerospace

Zodiac Aerospace – Aviation Oxygen

Worldwide industry happenings and cabin things

CABIN GADGETS

Cup Pilot

Electronic cigarette - blucigs

Electronic cigarette - njoy

Extend-its (seatbelt extensions)

Gizmodo

Knee Defender

Leg rest - inflatable
Plane Clean Air

Plane Sheets

Flyebaby hammock

CABIN CREW REPORTING SYSTEMS

Aviation Safety Reporting System (ASRS) USA

U.S.A. AND INTERNATIONAL CREWMEMBER EVENTS PUBLISHED REPORTS

ASRS Callback

Confidential Human Factors Incident Reporting Programme – (CHIRP) UK

Australian Civil Aviation Safety Authority – Cabin Safety

SAFETY RELATED PUBLICATIONS


FIRST AID

Red Cross Hands-only CPR

TRANSPORT CANADA AIRCRAFT INFORMATION

Aircraft exit profiles

Aircraft Exit Compatibility Groups

ORTHOTIC POSITIONING DEVICES

Ride Designs

Snug Seat

The PostureWorks
STANDARDS DEVELOPMENT AND TECHNICAL INFORMATION

SAE International (SAE International is a one-stop resource for standards development, events and technical information and expertise used in designing, building, maintaining and operating aerospace vehicles, including cabin safety provisions)

CABIN SAFETY WORKSHOPS/EVENTS

FAA Cabin Safety Workshops (April 13 – 17, June 8 – 12, October 26 – 30, Oklahoma City, Oklahoma, USA)

WATS 2015 – Cabin Crew Training Conference (April 21 – 23, Orlando, Florida USA)

IATA Cabin Safety Operations Conference (May 5 – 7, Paris, France)

NBAA Flight Attendant Conference (June 30 – July 2, Tucson, AZ USA)
### Note: Hyperlinks connect to the designated section within the CSSI; then locate the referenced link.

#### Cabin / Inflight Operations

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<tr>
<td>If a passenger is caught smoking in the cabin in a passenger seat and is advised smoking is prohibited, does that count as a smoking violation and needs to be reported?</td>
<td>8900.1: Compliance with smoking regulations for in-flight operations 14-156. See 14-156 (B)(1)</td>
</tr>
<tr>
<td>If an Automated External Defibrillator, Emergency Medical Kit, or First Aid Kit is used during flight, is there any relief available from grounding an airplane?</td>
<td>PL-73: MMEL Relief for Emergency Medical Equipment.</td>
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<tr>
<td>If a passenger brings a drink on the plane, and another passenger has the same drink provided by the airline, do all drinks have to be collected before taxi?</td>
<td>121.577 (a) Stowage of food, beverage, and passenger service equipment during aircraft and movement on the surface, takeoff, and landing and 8900.1: Stowage of Galley Service Items # 3-3549.</td>
</tr>
<tr>
<td>If a passenger brings food or a container (meal, beverage, etc.) on board, how is it considered regarding compliance?</td>
<td>8900.1: Stowage of Galley Service Items # 3-3549.</td>
</tr>
<tr>
<td>What is permissible to stowed in seat back pockets?</td>
<td>8900.1: Carry-on Baggage Programs # 3-3547 (F.)(2) and Info 09018: Stowage of Items in Seat Pockets.</td>
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<tr>
<td>Do armrests have to be in the upright position for takeoff and landing?</td>
<td>8900.1: Protruding Passenger Seat Armrests # 3-3483.</td>
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<tr>
<td>Can an air carrier stow galley supplies in the passenger cabin, and how would the supplies be considered for the purpose of compliance?</td>
<td>8900.1: Stowage of Galley Service Items # 3-3549 (C). and Cargo section.</td>
</tr>
<tr>
<td>Are there any special requirements related to flight attendant/s (minimum crew) that must be placed at specific door/s?</td>
<td>TCDS - Type Certificate Data Sheets If there is a requirement, it will be listed in the aircraft-specific TCDS</td>
</tr>
<tr>
<td>Can a mirror be used to meet the requirement of having a direct view of the passenger cabin?</td>
<td>AC 25.785-1B: Flight Attendant Seat and Torso Restraint System Installations. See 5. Definition of Terms, (a)(3) Direct View.</td>
</tr>
<tr>
<td>Question</td>
<td>Answer</td>
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<td>-------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------</td>
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</table>
| An operator is conducting some operations entirely in a foreign country, such as a wet lease. Most or perhaps all passengers speak one foreign language. Does this cause or require all foreign speaking passengers to be excluded from the exit seats? Or do special procedures need to be developed for this type of situation? | 8900.1: Exit Seating Program #3-3572.  
See 3-3572, P. Special Procedures                                                                 |
| Extra personnel are being used on board as servers, translators, customer relations staff, etc. and are working in the cabin. They are not trained as flight attendants. How should they be regarded for safety compliance purposes? | 8900.1: Use of Non-Flight Attendant Personnel in Aircraft Cabins #3-3514.  
Read all, however specifically see 3-3514 (B)(2)                                                                                     |
| Information related to access to the flight deck and procedures to be designed by the operator (protecting the secure zone)? | 8900.1: Procedures for Opening, Closing, and Locking of Flight Deck Doors #3-47.(B) and 14 CFR 121.584: Requirement to view the area outside the flightdeck door. |
| How does the FAA define “readily accessible” (applicable to emergency equipment, manuals, etc.) | Legal Interpretation: 14 CFR 121.309 (c)(4) Location of Fire Extinguishers on Flight Deck – Requirements.                              |
| How can I find out what equipment can be inoperative on an aircraft, and if there are any required placards that need to be affixed to the item? | MMEL – Master Minimum Equipment List, then click Airplane → model of plane (Boeing / Airbus, etc.). Then search for the equipment and associated placard requirements to be affixed. |
| Are aircraft required to have a place for a passenger with a disability to stow their personal wheelchair? | 14 CFR 382.67: What is the requirement for priority space in the cabin to store passengers’ wheelchairs?                            |
| How many aisle seat armrests are required to be movable to comply with DOT Rule 382? | 14 CFR 382.61: What are the requirements for movable aisle armrests? and Nondiscrimination on the Basis of Disability in Air Travel – Final Rule: Effective May 13, 2009. |
| What must be covered when conducting a special briefing, who must receive it, and when must the briefing occur? | 14 CFR 121.571 Briefing passengers before takeoff See (3)(i), (ii) & (4)                                                             |
| If lights inside a lavatory are inoperative, does that make the whole lavatory inoperative?  
What can make a lavatory inoperative? | General reference can be found in the Master Minimum Equipment List (MMEL) See the aircraft’s Minimum Equipment List for specifics. |
| Where is a list of FAA approved portable oxygen concentrators and the testing results? | FAA Approved Portable Oxygen Concentrators - Positive Testing Results.                                                                   |
### Certification

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<td>What is considered a reasonable amount of time for performing an aborted takeoff demonstration or ditching demonstration?</td>
<td>8900.1: Evaluating Evacuation and Ditching Demonstrations – Areas to be Evaluated # 3-2591.</td>
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<tr>
<td>What procedures/processes are in place when an operator performs unsuccessful demonstrations?</td>
<td>8900.1: The Air Transportation Division (AFS-200) Coordination for Unsuccessful Attempts # 3-2593.</td>
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<tr>
<td>What constitutes a significant change?</td>
<td>8900.1: Aborted takeoff Demonstration Procedures # 3-2481.</td>
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### Duty Time / Scheduling

<table>
<thead>
<tr>
<th>If you are looking for...</th>
<th>Look here:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can Scheduling/Operations, etc. call a crewmember during a rest period?</td>
<td>Legal Interpretation: One phone call exception, Section 121.471.</td>
</tr>
<tr>
<td>Can a qualified off-duty flight attendant “volunteer” to substitute for a working crewmember during boarding and deplaning?</td>
<td>Legal Interpretation: Use of volunteer Flight Attendants during boarding and deplaning.</td>
</tr>
<tr>
<td>Can a PIC initiate aircraft operation knowing flight attendant duty time rules would be violated?</td>
<td>Legal Interpretation: Pilot in Command responsibility regarding duty and rest.</td>
</tr>
<tr>
<td>If a flight attendant is provided a hotel room during a delay, does that permit for an extension of duty time?</td>
<td>Legal Interpretation: Use of hotel to extend duty time.</td>
</tr>
<tr>
<td>If a flight attendant is scheduled to perform office duties prior to a flight assignment, does that time count towards total duty time?</td>
<td>Legal Interpretation: Flight attendant office duty and duty time, section 121.467.</td>
</tr>
<tr>
<td>Information about understanding application of the 24 consecutive hours off in any 7 days; reserve status/standby status as applies to meeting rest requirements; and when a crewmember needs to know about their 24 hour rest period.</td>
<td>Legal Interpretation: 24 consecutive hours during any 7 consecutive calendar days, Section 121.467.</td>
</tr>
<tr>
<td>Does a flight attendant need to know in advance when they receive their 24 hours off during any 7 calendar days?</td>
<td>Legal Interpretation: 24 consecutive hours during any 7 consecutive calendar days, Section 121.467.</td>
</tr>
</tbody>
</table>
If a crewmember was on standby/reserve for 24 hours and did not report for duty, can the 24 hours be classified as rest to satisfy the 24 hours in any 7 consecutive days rest requirement?

Legal Interpretation: Reserve time is not considered part of rest.

### Manuals

<table>
<thead>
<tr>
<th>If you are looking for...</th>
<th>Look here:</th>
</tr>
</thead>
<tbody>
<tr>
<td>What are the general requirements concerning manual design and content?</td>
<td>8900.1: Overview of Manual Requirements. See entire section</td>
</tr>
<tr>
<td>Information that can aid in understanding how to design procedures, forms, checklists, or tools.</td>
<td>8900.1: Adequacy of Procedures # 3-3267</td>
</tr>
<tr>
<td>Warning, Caution, and Note are frequently used in manuals. Where is a definition of what these terms imply to the reader for the purpose of consistency?</td>
<td>8900.1: Overview of Manual Requirements # 3-3263. See (B. Definitions).</td>
</tr>
<tr>
<td>Do manuals or other files containing “Sensitive Security Information” require any special markings?</td>
<td>14 CFR 1520.13: Marking SSI.</td>
</tr>
</tbody>
</table>

### Training

<table>
<thead>
<tr>
<th>If you are looking for...</th>
<th>Look here:</th>
</tr>
</thead>
<tbody>
<tr>
<td>What are the training and qualification requirements to serve as an Air Transportation Ground Instructor or an Air Transportation Supervisor, and what are their authorization limits?</td>
<td>8900.1: Air Transportation Ground Instructor # 1401 &amp; 1402.</td>
</tr>
<tr>
<td>What does it mean to provide an appropriate Supervisor or Ground Instructor to administer competency checks?</td>
<td>Legal Interpretation: Appropriate supervisor or ground instructor administering competency checks.</td>
</tr>
<tr>
<td>A sample competency check form design?</td>
<td>8900.1: FAA Form 8410-1, Airman Proficiency/Qualification Check, Figure 5-21.</td>
</tr>
<tr>
<td>What requires a competence check to be performed annually?</td>
<td>14 CFR 121.427 (b)(3) Recurrent training.</td>
</tr>
<tr>
<td>Is there a limit to the number of hours per day training should be conducted, and how long and frequent should I give trainees a break?</td>
<td>8900.1 Crewmember Indoctrination Training and Reduction of Programmed Hours. # 3-1866 C.</td>
</tr>
<tr>
<td>What are the national norms for training hours for General Emergency Training?</td>
<td>8900.1: Flight Attendant GeneralEmergency Training. See Evaluation of Training Hours # 3-1805.</td>
</tr>
<tr>
<td>Question</td>
<td>Look here</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>What is the difference between Information VS Record with regard to training records?</td>
<td>8900.1: Operator Recordkeeping, Air Carrier: General # 3-2981 – 3-2985.</td>
</tr>
<tr>
<td>The conditions that must be present for a classroom to be approved?</td>
<td>8900.1: Training Program Inspections for Parts 121 and 135 # 6-625: (D. Instructional Delivery Methods.)</td>
</tr>
<tr>
<td>What are the qualifications/expectations of instructors?</td>
<td>8900.1: Training Program Inspections for Parts 121 and 135 # 6-625: (D. Instructional Delivery Methods.)</td>
</tr>
<tr>
<td>What are the expectations of an operator’s courseware?</td>
<td>8900.1: Training Program Inspections for Parts 121 and 135 # 6-625: (C. Courseware Inspection).</td>
</tr>
<tr>
<td>What curriculum categories of training must an operator create and maintain?</td>
<td>8900.1: Flight Attendant Training Curriculums # 3-1726 – 3-1730.</td>
</tr>
</tbody>
</table>

### Miscellaneous / Other

<table>
<thead>
<tr>
<th>If you are looking for…</th>
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<tbody>
<tr>
<td>What condition must an aircraft be in on the day of the conformity check?</td>
<td>8900.1: Aircraft Configuration Control Document.</td>
</tr>
<tr>
<td>Is a LOPA required, and where can LOPA requirements be found?</td>
<td>8900.1: Certification Process Document, and 8900.1: Aircraft Configuration Control Document. (Word search: LOPA)</td>
</tr>
<tr>
<td>CRO requirements related to having an employee present at each airport served. Does the CRO have to be physically present?</td>
<td>Nondiscrimination on the Basis of Disability in Air Travel – Final Rule: Effective May 13, 2009. See page 45 of 75, section 382.151, 2nd paragraph; and page 48 of 75, second to last bullet.</td>
</tr>
<tr>
<td>Detailed information about different aircraft doors?</td>
<td>Aircraft exit profiles.</td>
</tr>
<tr>
<td></td>
<td>See Transport Canada Aircraft Information</td>
</tr>
<tr>
<td>Flight attendant specific information, such as required flight attendants at a specific station per the aircraft manufacturer?</td>
<td>TCDS - Type Certificate Data Sheets.</td>
</tr>
</tbody>
</table>

### Question/s from Data Collection Tools

<table>
<thead>
<tr>
<th>If you are looking for…</th>
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</tr>
</thead>
<tbody>
<tr>
<td>SAI 6.1.3 # 1.15: Do procedures comply with the related requirements of Preamble Amendment PRE 121-241 published in 59FR42974?</td>
<td>Duty Time Final Rule (PRE 121-241 published in 59FR42974).</td>
</tr>
</tbody>
</table>
Looking for something and can’t find it?

Do you have any questions or suggestions related to information difficult to find in the Cabin Safety Subject Index? Please send an email and your question/suggestion may be included in a subsequent revision of the CSSI.

Documents still used for reference as they are not expired, not presently published, and awaiting to be reincorporated into 8900.1., or responses from the FAA. Documents listed are:

FSAT 97-06: Passenger Information on Beechcraft 1900’s and Other Similar Airplanes.

Legal Interpretation (Regionally issued): Fitness of airline pass riders.

Legal Interpretation 121-340 (a)(b) infant life vests and overwater departures.

Lap Kidz – AFS-200 Response.
As the RGL website Final Rules & Regulations changes web addresses frequently, direct hyperlinks to the specific document are not provided.

When the title of the document does not indicate content of the Final Rule/Amendment, text with parenthesis in italics provides a general description.

To find the document, use Federal Register Advanced Search, enter the title of the document and the specific date of issue.

14 CFR Parts 121 and 135: Emergency Medical Equipment; Final Rule (04/12/2001) [Docket No. FAA–2000–7119; Amendment No. 121–280 and 135–78]


14 CFR Parts 121 and 135: Air Carrier and Commercial Operator Training Programs; Final Rule (12/20/1995) [Docket No. 27993; Amdt No. 121-250, 135-57] (CRM Training)

14 CFR Parts 91, 121, 125, and 135: Crewmember Interference, Portable Electronic Devices, and Other Passenger Related Requirements; Final Rule (01/07/1999) [Docket No. FAA-1998-4954]


Final Rules not available online

Flight Attendant Duty Time – Final Rule.

Click paperclip symbol on left side of screen to read document.
Recently released Final Rules

14 CFR Part 121 Crewmember Requirements When Passengers are Onboard; Final Rules (11/05/2010) [Docket No. FAA–2009–0022; Amendment No.: 121–350].

14 CFR Part 121 Nondiscrimination on the Basis of Disability in Air Travel; Accessibility of Aircraft and Stowage of Wheelchairs; Final Rule (11/12/2013) [Docket No. DOT–OST–2011–0098].
**Flight Standards Information Management System**

1. Approval and Acceptance of Flight Attendant Manuals and Checklists (V3 Ch32 S13)
2. Cabin Safety and Flight Attendant Management: Flight Attendant Qualifications (V3 Ch33 S5)
3. Cabin Safety and Flight Attendant Management: Flight Attendant Requirements (V3 Ch33 S4)
4. Flight Attendant General Emergency Training Curriculum Segment (V3 Ch23 S4)
5. Flight Attendant Basic Indoctrination Training Curriculum Segment (V3 Ch23 S3)
6. Flight Attendant Aircraft Ground Training Curriculum Segment (V3 Ch23 S5)
7. Aborted Takeoff Demonstration Procedures (V3 Ch30 S3)
8. Approval and Acceptance of Manuals and Checklists (V3 Ch32 S2)
9. Operator Recordkeeping, Air Carrier: Acceptance or Approval Process (V3 Ch31 S2)
10. Operator Recordkeeping, Air Carrier: Computer-Based Recordkeeping (V3 Ch 31 S4)
11. Operator Recordkeeping, Air Carrier: Currency Periods for Records (V3 Ch31 S3)
12. Operator Recordkeeping, Air Carrier: General (V3 Ch31 S1)
13. Cabin Safety and Flight Attendant Management: Instrument and Equipment Requirements (V3 Ch33 S3)
15. Cabin Safety and Flight Attendant Management: Operations—Cabin Safety (V3 Ch33 S6)
16. Cabin En Route Inspections (V6 Ch2 S8)
17. Flight Attendant Training Curriculums (V3 Ch23 S1)
18. Compliance and Enforcement Special Considerations, Air Carrier (V14 Ch2 S1)
19. General Information for Air Carrier Certification and Fractional Ownership: General Information (V2 Ch2 S1)
20. Air Carrier Commercial Operator Certificate Determinations, Types of Certificates, and Applicable Rules (V2 Ch2 S2)
21. Assignment of FAA Responsibilities, Operating Certificates (V2 Ch1 S2)
22. Obtaining and Constructing Certificate/Designator Numbers for Operating Certificates (V2 Ch1 S3)
23. Hazardous Materials or Dangerous Goods (V2 Ch2 S6)
24. International Civil Aviation Organization (ICAO) Company Designators and Telephony Designators (Call Signs) (V2 Ch2 S7)
25. Part 121 Certification: General Information (V2 Ch3 S1)
26. Part 121 Certification: Certification Phases (V2 Ch3 S2)
27. Flight Attendant Training Curriculums (V3 Ch23 S1)
28. Flight Attendant Training Approval Process (V3 Ch23 S2)
29. Cabin Safety and Flight Attendant Training (V3 Ch23 S6)
30. Advanced Qualification Program: Crew Resource Management (CRM) / Dispatch Resource Management (DRM) Integration and Assessment (V3 Ch21 S5)
31. Air Carrier Check Airmen, Instructors, and Supervisor Programs: General (V3 Ch20 S1)
32. Advanced Qualification Program: Scope, Concepts and Definitions (V3 Ch21 S1)
33. Advanced Qualification Program: Surveillance (V3 Ch21 S2)
34. Advanced Qualification Program: Instructors/Evaluators/Aircrew Program Designees (V3 Ch21 S3)
35. Advanced Qualification Program: The Advanced Qualification Program Approval Process (V3 Ch21 S4)
36. Evacuation and Ditching Demonstrations: General (V3 Ch33 S1)
37. Ditching Demonstrations (V3 Ch33 S4)
38. Evaluating Evacuation and Ditching Demonstrations Parts 121 and 125 (V3 Ch30 S6)
39. Cabin Safety and Flight Attendant Management: Special Airworthiness Requirements (V3 Ch33 S2)
40. Aviation Safety Action Program (ASAP) (V11 Ch2 S1)
41. Air Carrier Management Effectiveness (V3 Ch28 S1)
42. Transportation of Oxygen Generators (Chemical) (V6 Ch11 S1)
43. Manuals, Procedures, and Checklists: Background and Definitions (V3 Ch32 S1)
44 - Manuals, Procedures, and Checklists for Parts 91K, 121, 125, and 135: Procedures (V3 Ch32 S7)
45 - General Operations Manuals for 14 CFR Parts 121/135 (V3 Ch32 S4)
46 - Minimum Crew Requirements for Boarding and Presence of Federal Air Marshals (V9 Ch2 S1)
47 - Aviation Safety Action Program (ASAP) (V11 Ch2 S1)
48 - Proving and Validation Tests (V3 Ch29 S1-S8)
49 - Certification Process Document - Volume 10 Air Transportation Oversight System (V10 Ch6 S2)
50 - Aircraft Configuration Control Document - Volume 10 Air Transportation Oversight System (V10 Ch6 S3)
51 - Exemptions, Deviations, Waivers, and Authorizations (V3 Ch2 S1)
52 - Flightcrew Requalification Training Curriculums (V3 Ch19 S11)
53 - Flight Reviews and Competency Checks (V5 Ch2 S3)
54 - The Aborted Takeoff Emergency Evacuation Demonstration (V3 Ch30 S2)
55 - Operations Specifications: Background Information (V3 Ch18 S1)
56 - Accept or Approve Manuals, Procedures, and Checklists (V3 Ch32 S6)
57 - Training Program Inspections for Parts 121 and 135 (V6 Ch2 S21)
58 - Scope, Concepts, and Definitions (V3 Ch19 S1)
59 - Maximum Passenger Seating Capacity for Airplanes Used in 14 CFR Part 121 or 125 Operations (V3 Ch30 S9)
60 - General (V3 Ch30 S1)
61 - Ditching Demonstrations (V3 Ch30 S4)
63 - Evaluate 14 CFR Part 125 Emergency Evacuation/Ditching Demonstration/Procedures (V3 Ch30 S5)
64 - The General Process for Approval or Acceptance – General (V3 Ch1 S1)
65 - Training Approval Process (V3 Ch19 S2)
66 - Major Change Process Document – General Information (V3 Ch7 S1)
67 - Major Change Process Document – Work Instructions (V3 Ch7 S2)
68 - Conduct Ramp Inspection on Cargo Loading (Including Part 125) (V6 Ch2 S5)

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